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MEMORANDUM OF UNDERSTANDING

Between (Jyoti Hospital Nursing College Prayagraj) And (Baba College of Nursing Lucknow)



31st July 2023


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
50, MATIAURA ROAD
CHHABRA LUCKNOW-226008

Memorandum of Understanding

(Baba College of Nursing, Lucknow)

(hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

(Jyoti Hospital Nursing College Prayagraj)

(hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, ...***(Baba College of Nursing, Lucknow)***, Mentor Institute and ...***(Jyoti Hospital Nursing College, Prayagraj)***... Mentee Institute are collectively referred to as **Parties**

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to improve quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched **Mission Niramaya ("Mission")**. Under the Mission IPME with the help of its technical partner (Ispiego amongst various components) has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. ***(Baba College of Nursing, Lucknow)***— is amongst one of the selected Mentor Institute;


DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
54, HATHIARI DEVA ROAD
GHORAT, LUCKNOW-226028

G. [Iyoti Hospital Nursing College, Prayagraj] has expressed its willingness to work with [Baba College of Nursing, Lucknow] to improve the quality of education at the Mentor Institute under the Supportive Supervision Programs of Mission Niramaya.

NOW THEREFORE the Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program whereas Mentor Institute will assist in quality improvement of Mentor Institutes across Uttar Pradesh in consideration of the mutual commitments, promises, assurances, representations and programs set forth herein. The Parties hereto agree as follows:


1. Duration

This Agreement shall come into effect on **31st July 2023** (hereinafter the 'Effective Date') and shall continue for a period of **1 (one) year** ending on **31st July 2024**.

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentor Institute, jointly conduct physical validation of Mentor Institute. Conduct baseline assessment of nursing education in Mentor Institute using performance standards tool, and on the basis drawn action plan for improvement and identify the areas of support for Mentor Institute.
- In discussion with Mentor Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentor Institute.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no. of faculty to be trained)/exposure visit/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc.) to support Mentor Institute for quality improvement.
- Jointly Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Together develop the quality improvement program through the mode of engagement / intervention details in the manner to help Mentor Institute achieve quality improvement in the areas identified.
- Establish a technical support team in Mentor Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members, which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentor Institutes.


Dr. ARCHANA CHAKRABARTY
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
39, MATILDA DEVI ROAD
CHIRPAZI, LUCKNOW-226002

- Facilitate visits by the representatives of Mentee Institute to NBSC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF would provide the activity tracker and tool to track progress on performance standards)
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirit, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.


Dr. ARCHANA CHOUHAN
 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF PARAMEDICALS
 M. MATYARI DEVA ROAD
 KUNHAT, LUCKNOW-226028

- Share the quarterly self-assessment of performance standards and action plans with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR requirements etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESs of the Mentor Institute to understand about the best practices.
- Inform UPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

3. Anti-poaching

Mentor Institute and Mentor Institute agree not to directly or indirectly employ, offer to employ or otherwise poach any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentor Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorised to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality improvement processes and interventions would be conducted by the Mentor and Mentor Institute once every three months.

In the review meeting, Mentor Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

Action plan quarterly update will be sent to UPSMF by the Mentor Institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute


DR. ARCHANA CHOCHAN
 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF PARAMEDICALS
 ST. MATYAN DEVA ROAD
 CHINHAT, LUCKNOW-226018

Mentor Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to DPSMF in writing.

B. Termination on default by Mentee Institute

Mentee Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentor Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons / section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirit, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

Dr. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
58, MAYAPUR, TILVA ROAD
MUMBAI, LUCKNOW-200028
Page 6 of 9

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
38, MITTAR ENDE ROAD
CHOWAT, LUCKNOW-226008

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MOU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MOU substantially or completely unenforceable, either Party may terminate this MOU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below.

Mentor Institute	Mentee Institute
Tel: 7307409829 Fax: Email: babamewjee mentor 12@gmail.com Contact: 8770883989 With a copy to: UPSCMF	Tel: 6393714078 Fax: Email: principal.jhnc@gmail.com Contact: 8400656603 With a copy to: UPSCMF

B. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinafter first written.


Dr. ARCHANA CHOUHAN
PHYSICIAN
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
SH. MATYARI DEVA ROAD
CHHINAT, LUCKNOW-226029

By Principal
Baba College of Nursing
Lucknow (U.P.)

Name: Dr. Archana Chouhan
Title: Principal

In the presence of
Witness: Professor
Name: Mr. Hemendra Ad Singh


Address: 56, Motiyari, Chinhhat, Dava
Road, Lucknow (U.P.) - 226028


To
Principal
Jyoti Hospital Nursing College
Rewa Road Chaka Naini Prayagraj

Name: Mrs. Vidya Datta
Title: Principal

In the presence of
Witness:
Name: Mrs. Ina Flora Singh

Address: Jyoti Hospital Nursing College
Rewa Road Chaka Naini Prayagraj 211008


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
56, MOTIYARI DEWA ROAD
CHINHAT, LUCKNOW-226028


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
56, MOTIYARI DEWA ROAD
CHINHAT, LUCKNOW-226028



Memorandum

MEMORANDUM OF UNDERSTANDING

Between (Dr. Mahaveer Singh Nursing College Ballia) And (Baba College of Nursing Lucknow)



15th July 2023


DR. ARCHANA CHOUDHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
SR. MOTHSI, DEWA ROAD
CHINAT, LUCKNOW-226001

Memorandum of Understanding

Baba College of Nursing, Lucknow

(hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND


(Dr. Mahaveer Singh Nursing College Ballia

(hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, **Baba College of Nursing, Lucknow** Mentor Institute and **Dr. Mahaveer Singh Nursing College** Mentee Institute are collectively referred to as **Parties**

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner Jhpiego, amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. (Baba College of Nursing, Lucknow) is amongst one of the selected Mentor Institute;

 **DR. ARCHANA CHOUMAN**
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF NURSING
58, MATYARI, DEWA ROAD
CHHAT, LUCKNOW-226028
Page 2 of 8

G. Dr. Mahaveer Singh Nursing College, Ballia has expressed its willingness to work with Baba College of Nursing, Lucknow to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:

1. Duration

This Agreement shall come into effect on 15th July 2023 (hereinafter the "Effective Date") and shall continue for a period of 1 (one) years ending on 15th July 2024

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.


DR. ARCHANA CHOUDHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF NIPAM
58, MATOHARI DEVA ROAD
MIRHAT, LUCKNOW-226028

Page 3 of 9

- Facilitate visits by the representatives of Mentee Institute to NBSC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF would provide the activity tracker and tool to track progress on performance standards)
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the Institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
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- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirits, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.


 Dr. ARCHANA CHOJHAN
 PRINCIPAL
 SABA COLLEGE OF NURSING
 INSTITUTE OF PARAMEDICALS
 BHARATI DEVI ROAD
 ...28

- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices
- Inform UPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorised to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Dr. ARCHANA CHOUDHAN
 PRINCIPAL
 SARA COLLEGE OF PARAMEDICALS
 INSTITUTE OF PARAMEDICALS
 1A, 1B, 1C, 1D, DEVA ROAD
 VILASWADI, JALGAON-382028

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

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Dr. ARCHANA CHOUHAN
PROFESSOR
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
SH. MATRUVADEA ROAD
CHERAT, UTTARAKHAND

Replicative

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MOU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MOU substantially or completely unenforceable, either Party may terminate this MOU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7367409827 Fax: Email: baba.mentormentals23@gmail.com Contact: 8770883983 With a copy to: UPSMF	Tel: Fax: Email: drvsingh72@gmail.com Contact: 8890190599 With a copy to: UPSMF


8. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


Dr. ARCHANA CHOCHAN
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BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
58, MATYARI DEWA ROAD
CHHAT, U.P. 201102

Principal
Baba College of Nursing
Lucknow (U.P.)

Name: Dr. Archana Chouhan
Title: Principal

In the presence of
Witness: Professors
Name: Mr. Hemendra Pal Singh

Address: 56 Mathura Chhat, Deva Road, Lucknow (U.P.)
PIN - 226228

Witness




Name: Vinod Kumar Singh
Title: Director

In the presence of
Witness:
Name: Ajeet Kumar Singh

Address: Badlipur, Ballia (U.P.)


DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, MATHURA DEVA ROAD
CHHAT, LUCKNOW-226228


DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, MATHURA DEVA ROAD
CHHAT, LUCKNOW-226228

निरामयाः

निर्णयः

MEMORANDUM OF UNDERSTANDING

Between (Dr. Archana Chouhan, Principal, BABA College of Health Sciences) and (Dr. Archana Chouhan, Principal, BABA College of Health Sciences)

15/07/2024

Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF HEALTH SCIENCES
INSTITUTE OF PARAMEDICALS
50, MATYANI DEVA ROAD
CHINAZ, LUDHIANA-141001

Memorandum of Understanding

{Name of College of Nursing, Lucknow}

{Hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns}

AND

{Name of College of Nursing, Lucknow}

{Hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns}

Hereafter, *Baba College of Nursing, Lucknow* Mentor Institute and *Shri Jyoti Institute of Paramedical Sciences* Mentee Institute are collectively referred to as Parties

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner (Ipiqa, amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. *{Baba College of Nursing, Lucknow}* is amongst one of the selected Mentor Institute.

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DR. ARCHANA CHOUHAN
Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
38, MATYASANA ROAD
CHENNAI, TAMILNADU-600028

6. (Shri Srihari) (University Of Paramedical Science) has expressed its willingness to work with (Baba College Of Nursing, Lucknow) to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program where in Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covepants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:

1. Duration

This Agreement shall come into effect on (JULY 15, 2023) (herein after the 'Effective Date') and shall continue for a period of 1 (one) years ending on (JULY 15, 2024)

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual)and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation, motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the



Dr. ARCHANA CHOUDHAN
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38, NAITHAN, DEWA ROAD
GORBAT, LUCKNOW-226028

faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.


- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute)
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF would provide the activity tracker and tool to track progress on performance standards)
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool; and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirits, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
SI, NATHANDESA ROAD
GHANSHYAM, LUCKNOW-226029

- Periodically conduct, with the help of Mentor Institute, assessment and improve action plan in its Institute every quarterly.
- Share the quarterly self assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices.
- Inform UPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.


Dr. ARCHANA CHOLHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
SE, MATYARA DEHA ROAD
CHHAWAT, LUCKNOW-226002

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorized to do so hereunder or by any separate agreement, especially where the provision of such information is the subject or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.


6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or


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PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
50, MATYARI GOLA ROAD
CHENAI, LUDHIANA-228038

- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would causes material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.


In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its Institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would causes material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.


 DR. ARCHANA CHOUHAN
 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF JIPMER FOCALS
 28, BASTIYAN CHINA ROAD
 CHHAT, LUCKNOW-226029

C. Termination on the basis of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MOU becoming unworkable

In case due to any act or event, which is beyond the capacity of Parties, renders the MOU substantially or completely unworkable, either Party may terminate this MOU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7307409627 Fax: Email: babauniversity@rediffmail.com Contact: 8710893489 With a copy to: URSMF	Tel: Fax: Email: krishnavantiwari@gmail.com Contact: 6386087774 With a copy to: UP3MF


B. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinafter set out written.


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
SE, MATYARI, JINDA ROAD
CHHNAS, LUCKNOW-226008

By Principal
Baba College of Nursing
Lucknow (U.P.)



By
Name: Jyoti Prabha Srivastav
Title: Principal

Name: Dr. Archana Chouhan
Title: Principal

In the presence of:
Witness: Professor
Name: Mr. Hemendra Pal Singh

In the presence of:
Witness:
Name: Mr. Deepak Kumar Gupta

Address: 54, Motiyani, Chhat,
Caua Road, Lucknow (U.P.)
PIN- 226028

Address: Shri Subhash Institute of
Paramedical Science Ballia


DR. ARCHANA CHOUHAN
Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
54, MOTIYANI, CHHAT, CAUA ROAD
LUCKNOW, U.P.




DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
54, MOTIYANI, CHHAT, CAUA ROAD
LUCKNOW, U.P.



MEMORANDUM OF UNDERSTANDING

*— between Bada Institute of Nursing & Paramedical Sciences, Lucknow,
Gobardhan Acharya College of Nursing Lucknow.*


JULY 11, 2023


Dr. ARCHANA CHOUDHAN
PRINCIPAL
BADA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
55, NATYAN DEVI ROAD
CHOWAT, LUCKNOW-226001

Memorandum of Understanding

Baba College of nursing Lucknow ...

(hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

Raghuvir Institute of Nursing & Paramedical Sciences, Lalganj, Raebareli

(hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, ...Baba College of nursing Lucknow Mentor Institute and Raghuvir Institute of Nursing & Paramedical Science, Lalganj, Raebareli ... Mentee Institute are collectively referred to as Parties

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner (shriego, amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. ..Baba college of nursing Lucknow ... is amongst one of the selected Mentor Institute;
- G. ..Raghuvir Institute of Nursing & Paramedical Sciences, Lalganj, Raebareli... has expressed its willingness to work with ..Baba college of nursing Lucknow... to

Page 2 of 9
Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, MATYARI DEVA ROAD

improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:


1. Duration

This Agreement shall come into effect on July 11, 2023 (hereinafter the 'Effective Date') and shall continue for a period of 1 (one) years ending on July 11, 2024.

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).



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PRINCIPAL
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INSTITUTE OF PARAMEDICALS
SE. NATHANU TEWA ROAD
WIMAT, LUCKNOW-226128

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- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF would provide the activity tracker and tool to track progress on performance standards)
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool; and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirits, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.
- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.


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 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF PHARMACEUTICALS
 SE MATTAI DEVA ROAD
 CHENNAI, TAMILNADU 600029

- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices
- Inform UPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.



Dr. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, MATHERI DEW EDHVI
CHINPAT, LUCKNOW-226018

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorised to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.


6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or


Dr. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
BE, MATIYARI (P.O.) BHAN

- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
38, MATYAN DEVA ROAD
CHHAT, LUCKNOW-226023

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C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MoU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MoU substantially or completely unenforceable, either Party may terminate this MoU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7307409822 Fax: Email: <i>baburajee.dishier23@gmail.com</i> Contact: 8770883989 With a copy to: UPSMF	Tel:9794072214 Fax: Email:raghuveer institute@gmail.com Contact:9794072214 With a copy to: UPSMF

8. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


DR. ARCHANA CHOCHAN
PRINCIPAL
BISA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
BIL MATHARI DEWA ROAD
GHAZIABAD, UTTAR PRADESH

<p>By <u>Principal</u> <u>Baba College of Nursing Lucknow</u></p> <p>Name: <u>Dr. Archana Chouhan</u> Title: <u>Principal</u></p> <p>In the presence of: Witness: <u>Asst. Professor</u> Name: <u>Abhishek Sharma</u> Address: <u>56, Matiyari, Chhat, Dms Aseel, Lucknow (UP) - 226006</u></p>	<p>By _____</p> <p>Name: <u>Vivek</u> Title: <u>Singh</u></p> <p>In the presence of: Witness: Name: <u>Banwari Lal Jangid</u> Address: <u>RINPS, Lalganj, Raebareli</u></p>
---	---

[Faint signature and stamp]

[Signature]
PRINCIPAL
Rajwade Institute of
Nursing & Paramedical Sciences
Lalganj-Raebareli

[Signature]
Dr. ARCHANA CHOUHAN
Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, MATIYARI, CHHAT, DMS
ASEEL, LUCKNOW - 226006


निरामयाः

Expanding Human Resource in Health

MEMORANDUM OF UNDERSTANDING

Between...*(Ara Shandilya School Of Nursing)*..... And...*(Baba
College Of Nursing, Lucknow)*.....


JULY 25, 2023


Dr. ARCHANA CHOUHAN
PRINCIPAL,
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
58, MATYAN DEER ROAD
GHINAT, LUCKNOW-226028

Memorandum of Understanding

(Baba College Of Nursing, Lucknow)

(Hereinafter referred to as "**Mentor Institute**" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

(Ara Shandilya School Of Nursing)

(Hereinafter referred to as "**Mentee Institute**" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, *[Baba College Of Nursing, Lucknow]*, Mentor Institute and *[Ara Shandilya School Of Nursing]*... Mentee Institute are collectively referred to as **Parties**

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched **Mission Niramaya ("Mission")**. Under the Mission, UPSMF with the help of its technical partner Jhpiego, amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. *[Baba College Of Nursing, Lucknow]* is amongst one of the selected Mentor Institute;
- G. *[Ara Shandilya School Of Nursing]*... has expressed its willingness to work with *[Baba College Of Nursing, Lucknow]*... to improve the quality of



**SABA COLLEGE OF NURSING
INSTITUTE OF NURSING
28, MATYARDEVA STAY
CHHAPRA, LUCKNOW**

- G. Aravindya School Of Nursing..... has expressed its willingness to work with Baba College Of Nursing, Lucknow...to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:

1. Duration

This Agreement shall come into effect on [JULY 25, 2023] (hereinafter the 'Effective Date') and shall continue for a period of 1 (one) years ending on [JULY 25, 2024].

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.

- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF would provide the activity tracker and tool to track progress on performance standards)
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool; and on this basis identify the areas of improvement and drawn an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in-time and spirits, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.
- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices.
- Inform UPSMF in case of separation from or joining to the Mentor Institute.

- Provide any other support required for overall coordination of Supportive Supervision Program.

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Dr. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF SUPPLYWALA
SR. MATERNITY UNIT
CHIRHAI, LOURHATPUR

Indicative

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorised to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the execution of this MOU; and / or

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INSTITUTE OF MANAGEMENT STUDIES
SR. MACHILIPET, CHENNAI
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Page 6 of 9

- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would causes material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.


 DR. ARCHANA CHOULHAN
 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF MANIPALIA
 SR. MATERNITY DEPT. 07/11
 CHANAY, LUDHIANA-141004

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MoU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MoU substantially or completely unenforceable, either Party may terminate this MoU with immediate effect.

7. **Communication**

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7344 40 3623 Fax: Email: baba college of nursing & health sciences Contact: 647068 336 With a copy to: UPSMF	Tel: Fax: Email: upsmfac.0794@gmail.com Contact: 9695709623 With a copy to: UPSMF

8. **Amendment**

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. **Governing Law and Dispute resolution:**

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


Dr. ARCHANA CHOULAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
3A, MATYARI DEVA ROAD
CHINAT, LUDHIANA-141008

<p>By Principal Baba College of Nursing, Lucknow (UP)</p>	<p>By <i>Kanchan</i> Principal Ara Shandilya School of Nursing Vill. Badhupur P.O. Mahadeva Distt. Sultanpur</p>
<p>Name: Dr. Archana Chouhan Title: Principal</p>	<p>Name: Kanchan Mishra Title: Principal</p>
<p>In the presence of: Witness: Asstt. Professor Name: Ashutosh Sharma Address: 56, Patiyari, Chinhoh, Deva Road, Lucknow (U.P.)-226018</p>	<p>In the presence of: Witness: Name: Miss. Shikha Upadhyay Address: Ara Shandilya School of Nursing Sultanpur</p>

AL
DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, PATIYARI DEVA ROAD
CHINHAW, LUCKNOW-226018

Indic



निरामया:

Reforming human Resource in Health




**MEMORANDUM OF
UNDERSTANDING**

Between *Jaipur Deep Institute of Nursing & Paramedical Sciences, Jaipur* And
BASA Nursing College Institute of Paramedical Sciences



JUNE 30, 2022



DR. ARCHANA CHOUHAN
PRINCIPAL
BASA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
14, MATIYAL, DUDA ROAD
CHHAT, LOCKHART ROAD

Memorandum of Understanding

Baba Nursing College Institute of Paramedical, Lucknow (hereinafter referred to as "**Mentor Institute**" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

Jeevan Deep Institute of Nursing & Paramedical Sciences, Bhadohi (hereinafter referred to as "**Mentee Institute**" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, *Baba Nursing College Institute of Paramedical, Lucknow* Mentor Institute and *Jeevan Deep Institute of Nursing & Paramedical Sciences, Bhadohi*, Mentee Institute are collectively referred to as **Parties**

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched **Mission Niramaya** ("Mission"). Under the Mission, UPSMF with the help of its technical partner Jhpiego, amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. *Baba Nursing College Institute of Paramedical, Lucknow* is amongst one of the selected Mentor Institute;
- G. *Jeevan Deep Institute of Nursing & Paramedical Sciences, Bhadohi* has expressed its willingness to work with *Baba Nursing College Institute of Paramedical, Lucknow* to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

DR. ARCHANA CHOUHAN
Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
SI, MATYAM DIWA ROAD
PABAN, JHANSI, U.P. 201002

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:


1. Duration

This Agreement shall come into effect on 30-06-2023 (hereinafter the 'Effective Date') and shall continue for a period of 1 (one) years ending on 30-06-2024.

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF



Dr. ARCHANA CHOULHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
38, MATHURA ROAD, JALPA
CHINAI, LUCKNOW-226014

would provide the activity tracker and tool to track progress on performance standards)

- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool; and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirits, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.
- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HIR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NBSC of the Mentor Institute to understand about the best practices.

 **Dr. ARCHANA CHOUDHARY**
PRINCIPAL
Page 4 of 9
BIDAKOLLEGE OF NURSING
INSTITUTE OF NURSING MEDICALS
35, MATYUN LTHA ROAD,
CHENNAI, TAMILNADU-600028

- Inform UPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.


Dr. ARCHANA CHOUHAN
PRINCIPAL
AUSA COLLEGE OF MANAGEMENT
INSTITUTE OF MANAGEMENTS
IN MAHARASHTRA
CHHATRAPATI SHIVAJI UNIVERSITY
CHHATRAPATI SHIVAJI UNIVERSITY

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorised to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or



Dr. ARCHANA CHOUHAN
PRINCIPAL Page 6 of 9
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
EG. MATYAR DOW ROAD
CHINHAT, LUCKNOW-226488

- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.


In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.


 Dr. ARCHANA CHOUHAN
 PHYSICIAN
 BABA COLLEGE OF NURSING
 INSTITUTE OF PARAMEDICALS
 58, MATTHARI DEVA ROAD
 CHINHAT, LUCKNOW-226028

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MoU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MoU substantially or completely unenforceable, either Party may terminate this MoU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
<p>Tel: 7707405827 Fax: Email: babamentecenter22@gmail.com Contact: 8770883523 With a copy to:</p>	<p>Jeevandeep Institute of Nursing & Paramedical Studies Tel: [Signature] Fax: Email: jeevandeepnursingcollege@gmail.com Contact: 9936042720 With a copy to: UPSMF Director</p>

8. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, MATIARI DEVA ROAD
CHHAT, LUCKNOW-226004

Principal
Baba College of Nursing Lucknow

By


Name: Dr. Archana Chouhan
Title: Principal

Name: Rajeev Singh
Title:

In the presence of:

Witness Name: Asstt. Professor
Rajesh Chandra

In the presence of:

Witness Name: Rajeev Singh

Address: St. Mary's, Chhatrapati
Sardar, Lucknow, U.P.

Address: Indra Mill Square, Jaipur
Road, Bhadohi-221409 (U.P.)



DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
30, MATHURAN ROAD
CHHATRAPATI SARDAAR, LUCKNOW



DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
30, MATHURAN ROAD
CHHATRAPATI SARDAAR, LUCKNOW



A handwritten signature in green ink, appearing to be 'Dr. Archana Chouhan'.

Dr. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
32, BHAYARIZVA ROAD
CHHAT, LUCKNOW-226020

JULY 10, 2023

Memorandum of Understanding

(Baba College Of Nursing, Lucknow)

(Hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

(Sai School of Nursing & Paramedical Institute)

(Hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, *(Baba College Of Nursing, Lucknow)*, Mentor Institute and *(Sai School of Nursing & Paramedical Institute)*, Mentee Institute are collectively referred to as **Parties**

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner [hpiega amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. *(Baba College Of Nursing, Lucknow)* is amongst one of the selected Mentor Institute;
- G. *(Sai School of Nursing & Paramedical Institute)*, has expressed its willingness to work with *(Baba College Of Nursing, Lucknow)* to improve



SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICAL SCIENCES
SR. MATYATI OCHA ROAD
CHHAT, LUCKNOW
Page 2 of 3

quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:

1. Duration

This Agreement shall come into effect on [JULY 10, 2023] (hereinafter the 'Effective Date') and shall continue for a period of 1 (one) years ending on [JULY 10, 2024]
JULY 10, 2024].

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).



SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, MATTER ROAD
CHHART, LUCKNOW

- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF would provide the activity tracker and tool to track progress on performance standards)
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the Institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool; and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirits, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.
- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices.
- Inform UPSMF in case of separation from or joining to the Mentor Institute.

- Provide any other support required for overall coordination of Supportive Supervision Program.

Dr. ARCHANA CHOUHAN
PRINCIPAL
SABAROO COLLEGE OF BUSINESS
INSTITUTE OF MANAGEMENT &
BUSINESS (IMB)
CHANDLER, LUCINDA 20020

Indicative

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorised to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would causes material adverse effect to the execution of this MOU; and / or

- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would causes material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

Dr. ARCHANA CHOUHAN
 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF NURSING
 CHANDI, LUDHIANA-141001

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MOU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MOU substantially or completely unenforceable, either Party may terminate this MOU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7307409887 Fax: Email: balraj@upsmf.org Contact: 8776889389 With a copy to: UPSMF	Tel: Fax: Email: upsmfac.0955@gmail.com Contact: 9695920071 With a copy to: UPSMF


8. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


Dr. ARCHANA CHOUDHAN
PRINCIPAL
SADA COLLEGE OF NURSING
INSTITUTE OF MEDICALS
39, NAGTHALI DEWA ROAD
GHANSI, LUCKNOW-226024

<p>By <u>Principal</u> <u>Baba College of Nursing, Lucknow</u></p>	<p>By <u>Vinita Nair</u> Principal Sai School of Nursing & Paramed. Inst. Chhatrapati Road P.O. Lucknow</p>
<p>Name: <u>Dr. Archana Chohan</u> Title: <u>Principal</u></p>	<p>Name: <u>Vinita Nair</u> Title: <u>Principal</u></p>
<p>In the presence of: Witness: <u>Asst. Professor</u> Name: <u>Abdul Shamim</u></p>	<p>In the presence of: Witness: Name: <u>Miss. Shabina Bano</u></p>
<p>Address: <u>56, Mahyari, Chhatrapati, Dero</u> <u>Road, Lucknow-226018</u></p>	<p>Address: <u>Sai School of Nursing &</u> <u>Paramedical Institute Sultanpur</u></p>

[Signature]
Dr. Archana Chohan
Principal
Baba College of Nursing
Lucknow

[Signature]
Dr. Archana Chohan
Principal
Sai School of Nursing & Paramedical Institute
Lucknow

Indic

निरामयाः

MEMORANDUM OF UNDERSTANDING

Between (Mast 2's 1st Nursing School) _____ And (Daba College Of Nursing,
Lucknow) _____

28 July 2023


Dr. ARCHANA CHOUHAN
PRINCIPAL

BASA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
B-1, MITHAN COLONY, KANUNJ
GHANSHYAM, LUCKNOW-226002

Memorandum of Understanding

(Baba College of Nursing, Lucknow)

(Hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

(Mansarovar Nursing College)


(Hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereinafter, (Baba College of Nursing, Lucknow)(Mentor Institute and Mansarovar Nursing College) ... Mentor Institute are collectively referred to as **Parties**

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing care, which encompasses the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, about 1.5 million of nursing personnel (RNPs) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on health of the citizens;
- D. In its pursuit to improve quality in nursing education, Government of Uttar Pradesh in the leadership of Honorable Chief Minister launched Mission Streamline ("Mission") Under the Mission (RNPs) with the help of its technical partner (Integrating) various companies like also conceptualized a Supportive Supervision Program, wherein Mentor Institutions (high performing institute) have been identified which can support Mentor Institutions (low performing institute) to perform better. Through this process quality of all Mentor Institution will be ensured;
- E. After rigorous selection process, 12 Nursing Institutions have been identified to play the role of Mentor Institutes in Phase 1;
- F. (Baba College of Nursing, Lucknow) is amongst one of the selected Mentor Institute;
- G. (Mansarovar Nursing College) has expressed its willingness to work with (Baba College of Nursing, Lucknow) to improve the quality of education at the Mentor Institute under the Supportive Supervision Program of Mission Streamline.

Page 2 of 3


DR. ARCHANA CHOUDHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
BA, NASTHARI, DEWA ROAD
CHUNAB, LUCKNOW-226002

NOW THEREFORE a Memorandum of Understanding (MOU) has been entered between the Parties in the Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentor Institutes across Uttar Pradesh in consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein. The Parties hereto agree as follows:

1. Duration

This Agreement shall have effect as of (JULY 23, 2023) (hereinafter the **Effective Date**) and shall continue for a period of 1 (one) year ending on (30 JULY 2024).

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentor Institute, jointly conduct physical validation of Mentor Institute, if required, and baseline assessment of nursing education in Mentor Institute using performance standards tool; and on the basis drawn action plan for implementation in all the areas of support as per Mentor Institute.
- In discussion with Mentor Institute of District, Principal and Faculty, identify the areas of support that Mentor Institute can offer to a Mentor Institute.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposures/visits/documentation/observation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentor Institute for quality improvement).
- Assist Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentor Institute achieve quality improvement in the areas identified.
- Provide assistance in training Mentor Institute comprising 2-3 day period + 1/2 day (physically) all over the set of performance standards section in-charge among the faculty members whom will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentor Institutes.
- Facilitate visits by representatives of Mentor Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentor Institute).
- Initiate DPMF on a monthly (quarter for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards.

DR. ARCHANA CHOCHAN Page 3 of 3
Principal
DABA COLLEGE OF NURSING
INSTITUTE OF MEDICALS
DR. MATYANI DEVI SHARMA
CHHAT, LICHOBI-224228

(UPSMF would provide the activity tracker and tool to track progress on performance standards)

- Ensure UPSMF is free of separation from or owing to the Mentor Institute, any Mentor Institute.
- Provide any other supports required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Invite the mentor ~~in agreement~~ principal, faculty and staff of the Institute in Med and health improvement activities.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising ~~of~~ ~~total~~ persons = 4/6 (depending on selected set of performance standards) section / charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussing ~~with~~ ~~the~~ ~~mentor~~ ~~institute~~, facilitate conceptual validation of performance standards of ~~the~~ ~~mentor~~ ~~institute~~ for baseline assessment of nursing education using performance standard ~~of~~ ~~the~~ ~~mentor~~ ~~institute~~ and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussing with the Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute ~~and~~ the areas where they can do with support.
- In discussion with ~~the~~ ~~mentor~~ ~~institute~~, jointly develop an action plan incorporating mode of engagement / involvement with timelines, performance measurement mechanism etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure the outcome of Pattern under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure active participation of its Faculty in training and other interventions as planned with Mentor Institute.
- Periodically reviews, with the help of Mentor Institute, assessment and improve action plan in ~~the~~ ~~mentor~~ ~~institute~~ every quarterly.
- Share the quality self-assessment of performance standards and action plan with Mentor Institute.
- Financially supports the quality improvement programs (if any) level cost, salary and HR remuneration, etc. as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to ~~the~~ ~~mentor~~ ~~institute~~ to understand about the best practices.


Dr. ARCHANA CHOCHAN
Principal
BISA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
2A, LAKSHMI TOLA ROAD
KOLKATA - 700012

- Inform IPDHE in case of separation from or joining to the Mutual Institute.
- Provide any other support required for successful coordination of Vegetarian Supplement Program.



Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF NURSING SCIENCES
OF MUTUAL CITY
CHANDER, LUDHIANA-141004

3. Anti-poaching

Mentor Institute and Service Institute agree not to directly or indirectly employ, offer to employ or attempt to employ the employees, faculty, contractors or agent of the other party during the term of this Agreement and for a period of Twelve (12) months thereafter without the written consent of the other party.

4. Confidentiality

Mentor Institute and Service Institute undertake to respect and protect the confidentiality of all information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except IIPSMI), unless it is required to do so by any applicable law or regulation or is specifically authorized to do so hereunder or by any separate agreement. A liability where the provision of such information is the object or part of the agreement is provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and mechanisms would be conducted by the Mentor and Service Institute once every three months.

In the review meeting Mentor Institute and Service Institute will jointly present a ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly reports will be sent to IIPSMI by the Mentor Institute.

6. Termination of MOU

Condition for Termination: This MOU may be terminated in case of any of the following:

A. Termination initiated by Mentor Institute

Mentor Institute may terminate the MOU if Service Institute:

- Fails to engage in a discussion with Mentor Institute, interquartly, regarding needs of engagement / its reaction with timelines, deliverables, measurement mechanisms, etc. to support Service Institute for quality improvement and / or
- Delays in delivery of the quality improvement program through the mode of engagement / or action decided in the manual or fails to Mentor Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days and / or
- Mentor Institute is a clause of Clause 3 and 4 of this MOU, and / or

Dr. ARCHANA CHOUHAN
PRINCIPAL

**BABA COLLEGE OF NURSING
INSTITUTE OF NURSES
56, MATYAN, DEWA ROAD,
CHOPAT, LUDHIANA-141008**

Page 8 of 8

- Mentor Institute is being, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the provisions of this MOU, and / or
- Mentor Institute issues a Termination Notice in violation of this MOU, or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. If Mentor Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to DPMO.

B. Termination by DPMO / Mentor Institute

Mentor Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating an action plan to support Mentor Institute for quality improvement, measurement, evaluation, etc. to support Mentor Institute for quality improvement, and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / collaboration decided, and / or
- Nominate the faculty and ensure constitution of QI team in its Institute comprising 2-3 members / faculty members across the faculty members within 2 months of engagement with Mentor and Mentor Institute, and / or
- Ensure at least 50% participation of its faculty in training and other interventions provided by Mentor Institute, and / or
- Delay the payment relating to the financial support for the quality improvement program (for a period of cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of the MOU and such delay continues for a period of 45 days, and / or
- Mentor Institute in breach of Clause 3 and 4 within MOU, and / or
- Mentor Institute is being, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the provisions of this MOU, and / or
- Mentor Institute issues a Termination Notice in violation of this MOU, or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. If Mentor Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to DPMO.



Dr. ARCHANA CHOUDHAN
 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF NURSING
 SR. NASTYAN DOW ROAD
 CHHAT, LUCKNOW-226028

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU duration as specified herein unless mutually extended by Parties in writing.

D. Termination on Mutual Standing unenforceable

In case due to any force majeure which is beyond the capacity of Parties, rendering the MOU substantially or completely unenforceable, either Party may terminate this MOU with immediate effect.

E. Communication

Any communication or other document which may be issued by either Party under this MOU shall be given by sending in person or by pre-paid recorded delivery post, email or by courier through registered post to a proper person under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below.

Mentor Institute	Mentor Institute
Tel: 7302409843 Fax: Email: babapratichakr@rediffmail.com Contact: 8110888989 With a copy to: D/SMF	Tel: Fax: Email: princepal@rediffmail.com Contact: 7302409843 With a copy to:


F. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

G. Governing Law and Dispute resolution

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall meet to resolve any disagreement / dispute / difference amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF, the Parties herein have signed this MOU Agreement as at the date and year herein.


 Dr. ARCHANA CHOUHAN
 PRINCIPAL
 SABA COLLEGE OF NURSING
 INSTITUTE OF PARAMEDICALS
 SE, MATYARI DEWA ROAD
 CHINHAT, LUCKNOW 226028

Principal Baba College of Nursing Lucknow		By PRINCIPAL St. Mary's Nursing School Patna-800 001	
Name: Dr. Archana Choudhan Title: Principal	Name: _____ Title: Principal	In the presence of Witness: Prof. - Professor Asst. Prof. _____	In the presence of Witness: _____ _____
Address: 56, Matiyari, Chibhal, Deo Road, Lucknow (UP)- 226018	Address: St. Mary's Nursing School		




DR. ARCHANA CHOUDHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
56, MATIYARI DEO ROAD
CHIBHAL, LUCKNOW-226018

निरामयाः
Relating human Resource in health.

MEMORANDUM OF UNDERSTANDING

*Between P.P.S College of Nursing, Barabanki And Baba College of Nursing,
Lucknow*


JULY 27, 2023


Dr. ARCHANA CHOUDHAN

PRINCIPAL,
BABA COLLEGE OF NURSING,
INSTITUTE OF MANAGEMENT & HEALTH SCIENCES
SE, NATIONAL ROAD NO. 1
CHHAT, LUCKNOW-226011

Page 1 of 8

Memorandum of Understanding

Baba College of Nursing, Lucknow

(hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

P.P.S College of Nursing, Barabanki

(hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, *Baba College of Nursing, Lucknow* Mentor Institute and *P.P.S College of Nursing, Barabanki* Mentee Institute are collectively referred to as Parties

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched **Mission Niramaya ("Mission")**. Under the Mission UPSMF with the help of its technical partner Jipiego amongst various components has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing Institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase I;
- F. *Baba College of Nursing, Lucknow* is amongst one of the selected Mentor Institute;
- G. *P.P.S College of Nursing, Barabanki* has expressed its willingness to work with *Baba College of Nursing, Lucknow* to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.



DR. ARCHANA CHELUMAN
PRINCIPAL

BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICAL
18, MATYAS DEVI ROAD
MUMBAI, UTTAR PRADESH-200028

Page 2 of 3

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:

1. Duration

This Agreement shall come into effect on **July 27, 2023** (hereinafter the 'Effective Date') and shall continue for a period of 1 (one) year ending on **July 26, 2024**.

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards

Dr. ARCHANA GHOSHAN
BABA COLLEGE OF NURSING
INSTITUTE OF NURSING
58, MATYARIPURA ROAD
CHHINAT, Lucknow-226018

Page 3 of 9

(UPSMF would provide the activity tracker and tool to track progress on performance standards)

- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/5 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirits, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.
- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices



- Inform UPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.



DR. ARCHANA CHOUHAN
PRINCIPAL
JSSA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
1B, NEELGANI VIVEK ROAD
GHISNO, LUCKNOW-226028

unacademy

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorized to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or

(A)

Dr. ARCHANA CHOUHAN

Page 6 of 9
BHA COLLEGE OF MANAGEMENT
INSTITUTE OF MANAGEMENT
56, BATHINDA DEHRA ROAD
GURMAT, LUDHIANA-141002

- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirit, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.


Dr. ARCHANA CHOUHAN
 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF PARAMEDICALS
 Dr. MATHYAN DEVI ROAD
 CHANDER LUKANWA-201308

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MOU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MOU substantially or completely unenforceable, either Party may terminate this MOU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 730 740 9827 Fax: Email: babamenteementor15@gmail.com Contact: 8770883089. With a copy to: UPJHP	PPS COLLEGE OF NURSING Tel: Fax: Email: pps.college.nursing@gmail.com Contact: 9793055019 With a copy to: UPSMF

8. Amendment



Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


Dr. ARCHANA CHOULHAN
PRINCIPAL
GABA COLLEGE OF NURSING
INSTITUTE OF NURSING STUDIES
34, WATSONI DEVA NAGAR
CHIBAUT, LUCKNOW-226012

<p>By Principal. Baba college of Nursing, Lucknow (U.P.)</p>	<p>By  28/7/22</p>
<p>Name: Dr. Archana Chouhan Title: Principal.</p>	<p>Name: Sunil Kumar Sharma Title: Principal</p>
<p>In the presence of Witness: Assistant Professor Name: Mrs. Anjali Chakraborty</p>	<p>In the presence of Witness:  Name: Mrs. Anjali Chakraborty</p>
<p>Address: 5C Matiyani, Chhatat, Bera Road, Lucknow (U.P.) Pin code - 226028.</p>	<p>Address: P.P.S College of Nursing, Barabanki</p>


DR. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
5C, MATIYANI, BERA ROAD
CHHATAT, LUCKNOW-226028


DR. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
5C, MATIYANI, BERA ROAD
CHHATAT, LUCKNOW-226028

निरामयाः

Reforming Human Resource in Health

MEMORANDUM OF UNDERSTANDING

Between... BABA COLLEGE OF NURSING, LUCKNOW And ... MAA CHANDRIKA
DEVI INSTITUTE OF PARAMEDICAL SCIENCES, LUCKNOW

14.06.2023

Date of signing MoU


Dr. ARCHANA CHOUDHAN
Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICAL SCIENCES
MAA CHANDRIKA
CHANDRIKA, LUCKNOW-226008

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Memorandum of Understanding

[Full name of mentor institute] BABA COLLEGE OF NURSING,
LUCKNOW

(hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

[Full name of mentee institute] MAA CHANDRIKA DEVI INSTITUTE OF
PARAMEDICAL
SCIENCES,LUCKNOW

(hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, BABA COLLEGE OF NURSING,
LUCKNOW Mentor Institute and
MAA CHANDRIKA DEVI INSTITUTE OF
PARAMEDICAL SCIENCES,LUCKNOW
collectively referred to as Parties

Whereas,

- Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner (Ipiya) amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.

Page 2 of 8


Dr. ARCHANA
BABA COLLEGE OF NURSING
MAA CHANDRIKA DEVI INSTITUTE OF
PARAMEDICAL SCIENCES, LUCKNOW-226028

- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. **BABA COLLEGE OF NURSING, LUCKNOW**..... is amongst one of the selected Mentor Institute;
- G. **MAA CHANDRIKA DEVI INSTITUTE OF PARAMEDICAL SCIENCES, LUCKNOW**..... has expressed its willingness to work with **BABA COLLEGE OF NURSING LUCKNOW**..... to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:


1. Duration

This Agreement shall come into effect on 14.06.2023, (hereinafter the 'Effective Date') and shall continue for a period of 1 (one) years ending on 14.06.2024

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.


Dr. ARCHANA CHOCHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
SI, MATYAN, DELHI ROAD
CHANDI, LUCKNOW-226028

- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF would provide the activity tracker and tool to track progress on performance standards)
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the Institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool and on this basis identify the areas of improvement and drawn an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.


DR. ARCHANA CHOCHAN

PRINCIPAL
 BASA COLLEGE OF NURSING
 INSTITUTE OF NURSING
 28, MATTA ROAD, NEAR
 CHORAN, LUDHIANA

- Ensure in time and spirits, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.
- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices.
- Inform UPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
3A, MATIGNY DINA ROAD
CHHARAT, LUDHIANA-141001

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorized to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or


DR. ARCHANA CHOCHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF TECHNOLOGY
SS. MATYAS, NEW ROAD
CHHINA, LUCKNOW-226013

- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirit, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.


Dr. ARCHANA CHOCHAN
 PRINCIPAL
 BABA COLLEGE OF EDUCATION
 INSTITUTE OF MANAGEMENT
 58, WIRTAHAR, DELHI 110015
 CHHAPAT, LUCKNOW

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MOU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MOU substantially or completely unenforceable, either Party may terminate this MOU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7369409827 Fac: Email: babamcaformentor23@gmail.in Contact: 8770823589. With a copy to: UPSMF	Tel: Fac: Email: medupa 2017@gmail.com Contact: 9415020266 With a copy to: UPSMF

8. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


DR. ARCHANA CHATURANI
Principal
BABA COLLEGE OF PHARMACY
INSTITUTE OF PHARMACY
14, MAYAPUR ROAD
CHHAT, LUCKNOW-226008

By Principal
Baba college of Nursing,
Lucknow (U.P.)

Name: Dr. Archana Chouhan
Title: Principal.

In the presence of
Witness: Assistant Professor,
Name: Mrs Anjali Chaturvedi

Address: 56, Matiyari, Chhatat,
Deva Road, Lucknow (U.P.)
Pin code - 226021.

By ^{Principal}
^{14/5/2021}
Mr. Jaya Shankar



Name: Mr. Jaya Shankar
Title: Noted person, MCDIPS

In the presence of
Witness:
Name: Mr. Rohan Singh Prasad

Address: Maa Chandrika Devi Institute
of Postmedical Sciences, Lucknow

DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF NURSING, U.S.
56, MATIYARI DEWAROH
CHHAT, LUCKNOW-226021

DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF NURSING, U.S.
56, MATIYARI DEWAROH
CHHAT, LUCKNOW-226021

निरामयाः

Returning Human Resource in Health

MEMORANDUM OF UNDERSTANDING

Between... (Full name of mentee institute) Indian Institute of Medical Science
Ayodhya And... (Full name of mentor institute)... Baba College of Nursing
Ayodhya

JULY 11, 2023


Dr. ARCHANA CHOUHAN
PRINCIPAL

BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
38, MATIYA DEWA ROAD
CHHAT, LUCKNOW-226022

Page 1 of 3

Memorandum of Understanding

(Full name of mentor institute) *Baba college of nursing Lucknow*

(hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND


(Full name of mentee institute) *Indian Institute fo Medical Sciences Ayodhya*

(hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, *-(Baba college of nursing Lucknow)*, Mentor Institute and *(Indian Institute fo Medical Sciences Ayodhya)* ... Mentee Institute are collectively referred to as

Parties Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched **Mission Niramaya** ("Mission"). Under the Mission, UPSMF with the help of its technical partner *(Ipiigo)*, amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. *-(Baba college of nursing Lucknow)* ... is amongst one of the selected Mentor Institute;
- G. *-(Indian Institute fo Medical Sciences Ayodhya)* ... has expressed its willingness to work with *-(Baba college of nursing Lucknow)* ... to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.


DR. ARCHANA CHOUMAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
110, SECTOR-2, GHAZIABAD
NOV-2018

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:


1. Duration

This Agreement shall come into effect on { JULY 11, 2023 } (hereinafter the 'Effective Date') and shall continue for a period of 1 (one) years ending on { JULY 11, 2024 }.

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (Indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards.



Dr. ARCHANA CHOIHAN
Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
14, MATIHARI DEVA ROAD
110004, LUDHIANA-110028

(UPSMF would provide the activity tracker and tool to track progress on performance standards)

- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool; and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirit, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.
- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.
- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices


Dr. ARCHANA CHOCHAN
Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
101, MATYANG DEVA ROAD
LUCKNOW-226008

- Inform IPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.



Dr. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
SI. ANANDI LUNA ROAD
GHANAT, LUDHIANA-141002

Indicative

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorized to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.


6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or


Dr. ARCHANA KUMARI
PRINCIPAL
BABA COLLEGE OF TRIPURANG
INSTITUTE OF PARAMEDICALS
38, MATYARI DEVA ROAD
CHIKHAT, LUCKNOW-226018

- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ("Cure Period") and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement program as per mode of engagement / intervention decided; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ("Cure Period") and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

Dr. ARCHANA GHOSHAN

PRINCIPAL

SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
SH. BHAWANI DEVI ROAD
CHHATT, LUDHIANA-141004

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C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MOU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MOU substantially or completely unenforceable, either Party may terminate this MOU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7307409927	Tel: 7905202014
Fax:	Fax:
Email: babermentcenter33@gmail.com	Email: dk Gupta093.2301@gmail.com
Contact: 9770223389.	Contact: 9929826898
With a copy to: UPSMF	With a copy to: UPSMF

8. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
5A, MATTHUR ROAD, 20111
CHHANO, Lucknow-226012

By
Principal,
Baba college of Nursing,
Lucknow (U.P.)

Name: Dr. Archana Chouhan
Title: Principal

In the presence of
Witness: Assistant Professor
Name: Mrs. Anjali Chatterjee

Address: 56 Matiyani, Chhatra,
Bera Road,
Lucknow (U.P.) 226012

By

Name: Mr. Naveed
Title: Principal
Naveed

In the presence of
Witness:
Name: Divya Devi

Address: IMS Raza Road (Ayodhya)


Principal
BABA COLLEGE OF NURSING
INSTITUTE OF NURSING
56 MATIYANI, CHHATRA,
BERA ROAD, LUCKNOW (U.P.)


DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF NURSING
56 MATIYANI, CHHATRA,
BERA ROAD, LUCKNOW (U.P.)

निरामयाः

Refining Human Resource in Health

MEMORANDUM OF UNDERSTANDING

Between: *[Ihansi School Of Nursing]*..... And...*[Baba College Of Nursing, Lucknow]*.....

JULY 26, 2023


Dr. ARCHANA CHOUMAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF SCIENTIFIC
AND MEDICAL EDUCATION
CHOWKI, LUCKNOW-226002

Memorandum of Understanding

(Baba College Of Nursing, Lucknow)

(Hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

(Jhanvi School Of Nursing)

(Hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, *-(Baba College Of Nursing, Lucknow)* Mentor Institute and *-(Jhanvi School Of Nursing)*... Mentee Institute are collectively referred to as Parties

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner Jhpiego, amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. *-(Baba College Of Nursing, Lucknow)* is amongst one of the selected Mentor Institute.


DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
58, MATYARI DEVA ROAD
LUCKNOW-226014

G. *(Jhansi School Of Nursing)*... has expressed its willingness to work with *(Baba College Of Nursing, Lucknow)*...to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:

1. Duration

This Agreement shall come into effect on *(JULY 26, 2023)* (hereinafter the **Effective Date**) and shall continue for a period of 1 (one) years ending on *(JULY 26, 2024, JULY 26, 2024)*

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool and on the basis drawn action plan for improvement and identify the areas of support and for Mentor Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the

(Signature)
Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF MANAGEMENT
DE, WARDHA, UTTAR PRADESH
LUCKNOW

faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.

- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF would provide the activity tracker and tool to track progress on performance standards)
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- In discussion with Mentor Institute, facilitate joint physical validation of performance standards of institute, for baseline assessment of nursing education using performance standards tool and on this basis identify the areas of improvement and draw an action plan for improvement.
- In discussion with its Faculty, Principal & Owner, identify the areas of improvement where it needs support from a Mentor Institute and the areas where they can do self-improvement.
- In discussion with Mentor Institute, jointly develop an action plan incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to work with Mentor Institute for self-quality improvement.
- Work with Mentor Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Ensure timely availability of resources for delivery of quality improvement program as per mode of engagement / intervention decided.
- Ensure in time and spirit, due participation of its faculty in training and other interventions jointly planned with Mentor Institute.


Dr. ARCHANA CHOUHAN

Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
B-1, HARIYALI COLLEGE ROAD,
JALANDHAR

Page 4 of 9

- Periodically conduct, with the help of Mentor Institute, assessment and improvise action plan in its Institute every quarterly.
- Share the quarterly self-assessment of performance standards and action plan with Mentor Institute.
- Financially support the quality improvement program (for e.g. travel cost, stay and HR honorarium, etc.) as agreed with Mentor Institute as per the terms of this MOU.
- Make visits to NESC of the Mentor Institute to understand about the best practices.
- Inform UPSMP in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.


Dr. ARCHANA CHOUHAN
PRINCIPAL
SABA COLLEGE OF HIGHER
INSTITUTE OF MANAGEMENT
ST. MATTHEW'S COLLEGE
CHANNI, LUDHIANA-141002

Indicative

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorised to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee Institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee Institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or

Dr. ARCHANA CHOCHAN
PRINCIPAL

BABA COLLEGE OF EDUCATION
INSTITUTE OF MANAGEMENT &
HATHRAS DISTRICT
UTTAR PRADESH

- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause material adverse effect to the execution of this MOU; and / or
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DR. ARCHANA CHOUHAN
 PRINCIPAL
 BABA COLLEGE OF NURSING
 INSTITUTE OF PARAMEDICALS
 DE. SATYANARAYANA ROAD
 CHOPKAT, LUCKNOW-226002

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MOU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MOU substantially or completely unenforceable, either Party may terminate this MOU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7307409827 Fac: Email: babamentormentor23@gmail.com Contact: 8770883983. With a copy to: DPSME	Tel: Fac: Email: jhanvischoolofnursing@gmail.com Contact: 8317040680 With a copy to: UPSMP

8. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICAL
SC. NATIONAL LEVEL RANK
CHHATTISGARH-2014

By PRINCIPAL
BABA COLLEGE OF NURSING,
LUCKNOW (U.P)

Name: Dr. Archana Chouhan
Title: Principal

In the presence of:
Witness: Assistant Professor
Name: Mrs. Anjali Chaturvedi

Address: 56, Mahipuri, Chirhat,
Deva Road, Lucknow (U.P), 226028.

By _____

Name: RenuPratap
Title: Principal

In the presence of:
Witness:
Name: Dr. Jay sing Yadav


Address: Jhansi School of Nursing, LUCKNOW
(U.P)



DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF MANAGEMENT
CHIRHAT, LUCKNOW-226028



PRINCIPAL
JHANSI SCHOOL OF NURSING
SATYAN NAGAR 2/UNDR, LUCKNOW



DR. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF MANAGEMENT
CHIRHAT, LUCKNOW-226028

निरामयाः

Reforming Human Resource in Health


MEMORANDUM OF UNDERSTANDING

BETWEEN (DR. ACHAL SINGH YADAV INSTITUTE OF NURSING &
PARAMEDICAL SCIENCE, LUCKNOW)

AND

(BABA COLLEGE OF NURSING, LUCKNOW)

JULY 5, 2023


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
38, MATYAS, LUCKNOW
CHUNAT, LUCKNOW-226022

Page 1 of 8

Memorandum of Understanding

(Baba College of Nursing, Lucknow)

(hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

AND

(Dr. Achal Singh Yadav Institute of Nursing & Paramedical Science, Lucknow)

(hereinafter referred to as "Mentee Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, *(Baba College of Nursing, Lucknow)* Mentor Institute and *(Dr. Achal Singh Yadav Institute of Nursing & Paramedical Science, Lucknow)* Mentee Institute are collectively referred to as Parties

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner Jhpiego, amongst various components, has also conceptualized a Supportive Supervision Program, wherein Mentor Institute (high performing institute) have been identified which can support Mentee Institute (low-performing institute) to perform better. Through this process quality within each institution will be ensured.
- E. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of Mentor Institute in Phase 1;
- F. *(Baba College of Nursing, Lucknow)* is amongst one of the selected Mentor Institute;
- G. *(Dr. Achal Singh Yadav Institute of Nursing & Paramedical Science, Lucknow)* has expressed its willingness to work with *(Baba College of Nursing, Lucknow)* to improve the quality of education at the Mentee Institute under the Supportive Supervision Programs of Mission Niramaya.

Dr. ARCHANA CHOUHAN

PRINCIPAL

BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICAL
SCIENCE
CHURAT, LUCKNOW-226002

Page 2 of 8

NOW THEREFORE this Memorandum of Understanding (MOU) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:


1. Duration

This Agreement shall come into effect on (5th July, 2023) (hereinafter the 'Effective Date') and shall continue for a period of 1 (one) years ending on (4th July, 2024).

2. Obligations of the Parties

Mentor Institute

- In discussion with Mentee Institute, jointly conduct physical validation of Mentee Institute, if required, for baseline assessment of nursing education in Mentee Institute using performance standards tool; and on the basis drawn action plan for improvement and identify the areas of support and for Mentee Institute.
- In discussion with Mentee Institute of Owner, Principal and Faculty, identify the areas of support the Mentor Institute can offer to a Mentee Institute.
- In discussion with Mentee Institute, jointly develop an action plan incorporating mode of engagement (physical/virtual) and intervention/s (giving information/sharing formats/capacity building training (no of faculty to be trained)/exposure visits/documentation/motivation/communication/planning with timelines and performance measurement mechanism (indicators to show completion of support, etc. to support Mentee Institute for quality improvement.
- Assist Mentee Institute in developing quality monitoring framework, which will be used to measure performance of Parties under this MOU.
- Timely deliver the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified.
- Ensure constitution of QI team in Mentee Institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members which will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
- Facilitate visits by the representatives of Mentee Institute to NESC (Nursing Education Study Centre) to understand about the best practices (at the cost of Mentee Institute).
- Inform UPSMF on activity tracker for quality improvement (QI) on the progress and share the baseline and quarterly validated scores on performance standards (UPSMF


Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
M. MATYASU LOKA ROAD
GHISRI, LUCKNOW-226008

Page 3 of 8

would provide the activity tracker and tool to track progress on performance standards)

- Inform UPSMF in case of separation from or joining to the Mentor Institute, any Mentee Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

Mentee Institute

- Orient the owner, management, principal, faculty and staff of the institute on MoU and quality improvement process.
- Nominate the faculty and ensure constitution of Quality Improvement (QI) team in its institute comprising 2 nodal persons + 4/6 (depending on selected set of performance standards) section in-charges among the faculty members who will take over the role of technical support from Mentor Institute after 1 year of engagement between Mentor and Mentee Institutes.
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- Make visits to NESC of the Mentor Institute to understand about the best practices


DR. ARCHANA CHOUMAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF NURSING
SR. MATYUR DEWBIHARI
CHANDI, Lucknow-226028

- Inform UPSMF in case of separation from or joining to the Mentor Institute.
- Provide any other support required for overall coordination of Supportive Supervision Program.

3. Anti-poaching

Mentor Institute and Mentee Institute agree not to directly or indirectly employ, offer to employ, or otherwise engage any employee, faculty, contractor, or agent of the other Party during the term of this Agreement and for a period of Twelve (12) months thereafter without the prior written consent of the other Party.

4. Confidentiality

Mentor Institute and Mentee Institute undertake to respect and protect the confidentiality of all the information acquired as a result of or pursuant to this Agreement and will not, without the other Party's prior written consent, disclose any such information to a third party (except UPSMF), unless it is required to do so by any applicable law or regulation or is specifically authorised to do so hereunder or by any separate agreement, especially where the provision of such information is the object or part of the service to be provided by the Mentor Institute.

5. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted by the Mentor and Mentee Institute once every three months.

In the review meeting, Mentee institute and Mentor Institute will jointly present on ground status update against the targets, consolidated insights from interventions, areas of improvement which needs to be factored in the action plan.

A copy of the quarterly update will be sent to UPSMF by the Mentee institute.

6. Termination of MOU

Condition for Termination: MOU may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

Mentee Institute may terminate the MOU, if Mentor Institute fails to:

- Develop an action plan in discussion with Mentee Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or


DR. ARCHANA CHOUHAN
 Principal
 BABA COLLEGE OF NURSING
 INSTITUTE OF MEDICALS
 55, MADHVI DEVI ROAD
 CHINHA, LUCKNOW

- Delays in delivery of the quality improvement program through the mode of engagement / intervention decided in the manner to help Mentee Institute achieve quality improvement in the areas identified and such delays continues for a period of 90 days; and / or
- Mentor Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentor Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentor Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentee Institute will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ("Cure Period") and submit the compliance report. In case, Mentor Institute fails to rectify the default within the Cure Period, Mentee Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

B. Termination on default by Mentee Institute

Mentor Institute may terminate the MOU, if Mentee Institute fails to:

- Develop an action plan in discussion with Mentor Institute, incorporating mode of engagement / intervention with timelines, performance measurement mechanism, etc. to support Mentee Institute for quality improvement; and / or
- Make available the resources for delivery of quality improvement program as per mode of engagement / intervention decided; and / or
- Nominate the faculty and ensure constitution of QI team in its institute comprising 2 nodal persons + 6 section in-charges among the faculty members within 2 months of engagement between Mentor and Mentee Institutes; and / or
- Ensure in time and spirits, due participation of its faculty in training and other interventions planned by Mentor Institute; and / or
- Delays the payment relating to the financial support for the quality improvement program (for e.g. travel cost, stay, infrastructure, etc.) as agreed with Mentor Institute as per the terms of this MOU and such delay continues for a period of 45 days; and / or
- Mentee Institute is in breach of Clause 3 and 4 of this MOU; and / or
- Mentee Institute has been, or is in the process of being liquidated, dissolved, wound-up, amalgamated or reconstituted in a manner that would cause a material adverse effect to the execution of this MOU; and / or
- Mentee Institute issues a Termination Notice in violation of this MOU; or the Mentor Institute commits a default in complying with any other provision of this MOU.

In case of any of the above default, Mentor Institute will issue a Default Notice asking Mentee Institute to rectify the default within 30 days ("Cure Period") and submit the compliance report. In case, Mentee Institute fails to rectify the default within the Cure

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GHANZI, LUCKNOW-226001

Period, Mentor Institute may terminate the MOU with immediate effect and communicate the same to UPSMF in writing.

C. Termination on completion of MOU Duration

MOU will get terminated on completion of MOU Duration as specified herein unless mutually extended by Parties in writing.

D. Termination on MoU becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MoU substantially or completely unenforceable, either Party may terminate this MoU with immediate effect.

7. Communication

Any communication or other document which may be shared by either Party under this MOU shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MOU, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

Mentor Institute	Mentee Institute
Tel: 7307409827	Tel: 6386393082
Fax: 7	Fax:
Email: babamenlee men hr 33@gmail.com	Email: dasyfoundation@gmail.com
Contact: 8790 8839 83	Contact: 9791647644
With a copy to: UPSMF	With a copy to: UPSMF


8. Amendment

Any amendment to this MOU shall be made by mutual written consent of both the Parties.

9. Governing Law and Dispute resolution:

This MOU shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Secretary, Uttar Pradesh State Medical Faculty.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.


Dr. ARCHANA CHOUHAN
Principal
SABA COLLEGE OF NURSING
INSTITUTE OF MEDICAL &
HEALTH SCIENCES
GHRAHAT, LUCKNOW-226018

By **PRINCIPAL**
SABA COLLEGE OF NURSING,
LUCKNOW (U.P.)

Name: Dr. Archana Ghoshan
Title: Principal

In the presence of:
Witness: Assistant Professor
Name: Mrs. Anjali Chaturvedi

Address: Sr. Matiyari, Chhatra
Deva Road, Lucknow (U.P.)
Pin code - 226028


By
Principal,
Dr. Achal Singh Yadav Institute of Nursing &
Paramedical Science, Lucknow

Name: Mrs. Muneeswari B.
Title: Professor Cum Principal

In the presence of:
Witness: Vice - Principal
Name: Dr. Madan Mohan Gupta
Address: 365, Adhar Kheda
Post - Gudamba, Kursi Road, Lucknow


DR. ARCHANA GHOSHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICAL
SCIENCE, LUCKNOW (U.P.)
CHHATRA DEVA ROAD, LUCKNOW-226028


PRINCIPAL
DR. ACHAL SINGH YADAV INSTITUTE OF NURSING &
PARAMEDICAL SCIENCE, LUCKNOW


DR. ARCHANA GHOSHAN
PRINCIPAL
SABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICAL
SCIENCE, LUCKNOW (U.P.)
CHHATRA DEVA ROAD, LUCKNOW-226028



MEMORANDUM OF ASSOCIATION

Between U.P. State Medical Faculty And Baba Educational Society, Institute of Paramedical
Sciences College of Nursing, Lucknow

DECEMBER 2, 2022

Dr. ARCHANA CHOCHAN
Principal
BABA COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
58, MATIYARI DEHRA ROAD
CHIRPAT, LUCKNOW-226018



PRINCIPAL
BABA EDUCATIONAL SOCIETY
COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
58, MATIYARI DEHRA ROAD
CHIRPAT, LUCKNOW-226018

Memorandum of Association

Uttar Pradesh State Medical Faculty, Medical Education ("UPSMF") through Secretary UPSMF having its registered office, State Medical Faculty 5, Sarvapalli, The Mall Avenue, Lucknow, Uttar Pradesh 226001 (hereinafter referred to as "Uttar Pradesh State Medical Faculty" or "UPSMF" which expression shall unless repugnant to the context or meaning thereof be deemed to include its successors and permitted assigns in either case)

AND

Baba Educational Society, Institute of Paramedical Sciences College of Nursing, Lucknow

(hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, Uttar Pradesh State Medical Faculty and Baba Educational Society, Institute of Paramedical Sciences College of Nursing, Lucknow Mentor Institute are collectively referred to as **Parties**.

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner Jhpiego, amongst various components, has also conceptualized a Supportive Supervision Program, wherein mentor institutes (High performing institutes) have been identified which can support low-performing institutes ("Mentee Institute(s)") to perform better. This will be a mandatory improvement process wherein quality within each institution will be ensured and linked to incentives and penalties.
- E. Nursing Institutes which demonstrate better quality while imparting the curricula, will work as a mentor institute and assist other Nursing Institutes ("Mentee Institute(s)") in improving quality of nursing education;
- F. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of mentor institutes in Phase 1;


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LUCKNOW-226008

G. Baba Educational Society, Institute of Paramedical Sciences College of Nursing, Lucknow is amongst one of the selected Mentor Institute.

NOW THEREFORE this Memorandum of Association (MOA) has been entered between the Parties under Supportive Supervision Program wherein Mentor Institute will assist in quality improvement of Mentee Institutes across Uttar Pradesh. In consideration of the mutual covenants, promises, assurances, representations and provisions set forth herein, the Parties hereto agree as follows:


1. Duration

This Agreement shall come into effect on 02.12.2022 (hereinafter the 'Effective Date') and shall continue for a period of 5 (five) years ending on 01.12.2027.

2. Obligations of the Parties

Mentor Institute

- Work to sustain and further their own clinical and teaching standards in consultations with UPSMF and Jhpiego.
- Ensure periodical assessment of compliance to quality standards in own institute and submission of action plan thereupon to UPSMF. Mentor Institute may also conduct peer assessment through other Mentor Institutes (recognized by UPSMF as Mentor Institutes). However, findings in assessment conducted through UPSMF shall be deemed as final.
- Identify 2 experts within institute for mentorship program and ensure their stability for at least 5 years. The key activities to be conducted by Mentors is explained in Annexure A.
- Support at least 1 Mentee Institution each during Pilot Phase and Supportive Supervision Phase, in quality improvement process through Standard Based Management and Recognition (SBMR) process.
- Assist Mentee Institute in conducting assessment of compliance to quality standards in Mentee Institute.
- Ensure constitution of QI team in own institute and Mentee Institutes comprising 2 potential mentors +5 faculty members which will take over the role of technical support from UPSMF post 6 months of signing of MoA.
- Establish, at its own cost, Nursing Education Study Center (NESC) within the premise of Mentor Institute as per specifications mentioned in Annexure B.
- Inform UPSMF in case of separation from or joining to the Mentor Institute, any certified Mentor (faculty).
- Submit periodic update to UPSMF /Jhpiego to ensure the overall support and coordination.


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Uttar Pradesh State Medical Faculty

- Train two faculty members identified by institutions as mentors and certify them as mentor in for their ability to take up mentoring role independently.
- Support in mapping mentor with mentee institutions for quality improvement process and developing monetary framework between them.
- Conduct periodical assessment of Mentor Institute and Mentee Institute as per the requirement of this MoA.
- Define guidelines for quality improvement and quality accreditation of Mentee Institutes.
- In discussion with Mentor Institute, facilitate peer evaluation of Mentee Institutes by other Mentor Institutes (recognized by UMSMF as Mentor Institutes) before external assessment by quality accreditation agency.
- Grade Mentor Institute based on their performance in mentoring and other nursing education initiatives.
- Inspect NESC developed by Mentor Institute and suggest improvements, if any.
- Issue necessary directives, guidelines, etc. from time-to-time to develop conducive environment for Supportive Supervision Program to continue.
- Integrate Supportive Supervision Program with other components of Mission Niramaya.

UPSMF will only provide need-based technical support to the Mentor Institute after successful constitution of QI team in Mentor and Mentee Institutes, or six months from signing of this MoA, whichever is earlier.

3. Cost of Training

UPSMF through its technical partner shall bear all the cost of lodging pertaining to trainings specified in Milestone 1B, whereas the respective Mentor Institute shall bear the travel cost pertaining to the abovementioned training. Cost of other trainings during Preparatory Phase and Pilot Phase to be borne between Mentor Institute and Mentee Institute *mutatis mutandis* as above. However, after successful completion of Pilot Phase, Mentor Institute may in discussion with Mentee Institute, devise mechanism for charging appropriate fee from Mentee Institute for Supportive Supervision services.

4. Cost of Assessment

Respective Institute (Mentor Institute or Mentee Institute) shall bear the cost of assessment of compliance to quality standards in its own institute. For example, if assessment of compliance to quality standards is conducted in Mentee Institute, with the help of Mentor Institute or peer assessment through other Mentor Institute (recognized by UMSMF as Mentor Institutes) or team of UPSMF, the cost of such assessment shall be borne by Mentee Institute. Similarly, if assessment of compliance to quality standards is

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BABA EDUCATIONAL SOCIETY
COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
DR. MAYYARI DEVA ROAD
CHHINAT, LUCKNOW-226028

conducted in Mentor Institute by the team of UPSMF or peer assessment through other Mentor Institute, the cost of such assessment shall be borne by Mentor Institute.

5. Movement of Experts

In case any one or more certified Mentor (faculty) decides to leave the certified Mentor Institute, for reasons beyond the control of certified Mentor Institute, rendering certified Mentor Institute without any certified Mentor (faculty), such certified Mentor Institute shall immediately identify and nominate another faculty from QI team of its institute to be a potential mentor and inform UPSMF about such separation and nomination. UPSMF shall within 15 days of receipt of such information, through its partners, conduct assessment of potential mentors proposed. In case, potential mentors qualify during assessment, UPSMF shall provide due certification to such potential mentor. In case, none of the potential mentors, as proposed qualify during assessment rendering Mentor Institute without any certified Mentor, provisions of Clause 8A of MoA shall prevail. Till the time UPSMF conducts assessment as mentioned above, such proposed mentor may discharge duties of Mentor (faculty) in the interim.

Should a new faculty join any certified Mentor Institute, who in its earlier employment was with another Mentor Institute and worked as certified Mentor (faculty), such Mentor Institute will ensure that faculty is part of QI team of the Mentor Institute and inform UPSMF about the joining. UPSMF shall cognize, assess and update the list of certified Mentor (faculty) available with the Mentor Institute. Should a faculty, who worked as certified Mentor (faculty), in its earlier employment with another Mentor Institute, joins any non-Mentor Institute, such faculty will cease to be a Mentor (faculty).


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Principal
BASA COLLEGE OF NURSING
INSTITUTE OF MEDICALS
83, MADHUPUR ROAD
CHONGMEI, LU

15/07/2024
10:00 AM
Dr. Archana Chouhan
Principal
BASA COLLEGE OF NURSING
INSTITUTE OF MEDICALS
83, MADHUPUR ROAD
CHONGMEI, LU

6. Implementation Plan

Activities	Phase and Activity	Responsibility	Timeline	Outputs	Measures/Instruments	Measurement Criteria	
1	Preparatory Phase						
1.1	Orientation program for incoming students	General	Week 1-2	Faculty of Member Institute	100%	Signed MSK	
1.2	Training of Participants from Member Institute	Orientation of prospective members by Member Institute	T = 1 day	At least 2 Member Instructors identified by Member Institute	100%	1. Letter confirming course of 2 Member Instructors by Member Institute 2. Participants satisfying the ETI and QMS training package	
		Supporting Effective teaching skills and methodology	T = 10 days				
		Imparting Clear Methodology Training	T = 20 days				
1.3	Training of Faculty of Member Institute by prospective members	Member Institute	T = 10 days	Faculty of Member Institute (based on agreed agreed understanding of Quality Standards)	At least 50% Faculty members of Member Institute (based on which 70% agreement is taken in relation to 2 proposed members)	Participants satisfying the ETI and QMS training package	
1.4	Identification of members for starting Functions Body Camp (FBC)	Member Institute	T = 10 days	Identification of Items & SOPs for MSK	Not applicable	Meetings of Institute and invited faculty of MSK, started with covering letter by Member Institute	
2	Plan Phase						
2.1	Identification of Member Institute for getting the Supervised Supervisor	Member Institute & UPMAR	T = 20 days	1 Member Institute identified	100%	Signed MSK between Member Institute and Member Institute	
2.2	Process of quality improvement initiated with Member Institute	Member Institute	Full 3 days	QMS presentation, Solution and action planning	100%	1. Member Institute with 20 years operational experience 2. MSKs Member presentation using and action plan given	
		Member Institute	T = 30 days	Faculty of Member Institute start agreed understanding of Quality Standards	At least 2 Faculty members in Member Institute (based on which 70% agreement is taken in relation to 2 proposed members for Member Institute)	Participants satisfying the ETI and QMS training package	
2.3	Assessment of Quality Standards in Member Institute	UPMAR	T = 150 days	Faculty of Member Institute start agreed understanding of Quality Standards	100% of Faculty	Assessment through UPMAR	



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Sl	Activities of Quality Standards in Member Institute	UPMVI Member Institute	Quantity	Faculty of Member Institutes activities teaching, supervisory and coaching skills	80% of faculty	1. Assessment of quality control assessment (Skill) done and action plan by Member Institute 2. Evaluation done done by UPMVI (at least once 1 year)
27	Development of potential financial packages between Member and Mentor Institute	Member Institute support from UPMVI	T = 120 days	Outcome based feasible financial package with at least 3 entries for Member Institute	100%	Financial Package incorporated in draft MoU between Member and Mentor Institute
28	Draft MoU between Member and Mentor Institute developed	Member Institute support from UPMVI	T = 120 days	Draft MoU	Not Applicable	Copy of Draft MoU issued by UPMVI
29	Establishment of Nursing Education Study Center (NESC)	Member Institute	T = 75 days	- Development of Space, - Development of regulatory - Development of resource repository of resource material (hard & soft)	100%	Inspection through UPMVI
3	Supportive Supervision Phase					
30	Identification of at least 3 Mentor Institute for Supportive Supervision	Member Institute support from UPMVI	T = 120 days	Mentor Institutes identified	100%	Signed MoU between Mentor Institute, Member Institute
31	Process of quality improvement initiated with Member Institute	Member Institute	T=120 days	QAIM orientation, baseline and action planning	100%	1. Mentor Institute QI team constituted 2. potential mentors vs faculty members 3. 50000 Baseline assessment done and action plan shared
32	Training of Faculty of Member Institute by Mentor Trainers of Member Institute independently (continuous skill-based support by Mentor Institute to attain the target)	Member Institute support from UPMVI	T = 180 days	2 Faculty of Member Institutes groomed along understanding of Quality Standards	All Subject Faculty members in Member Institute received as prospective mentors for Member Institute	Participants qualifying the QIS and QIS training package
33	Assessment of Quality Standards in Member Institute	UPMVI	T = 210 days	Faculty of Member Institutes across teaching, demonstration and coaching skills	80% of faculty	Assessment through UPMVI
34	Contribution of Member (Potential Mentors)	UPMVI	T = 210 days	Faculty of at least 1 Member Institute across teaching, demonstration and coaching skills	80%	Mentor Certificate issued through UPMVI based on profile feedback received in the feedback tool from 7th branch (Faculty of Member Institute)

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Measure	Practices/Activities	Measurement	Target	Strategy	Measurement Tool(s)	Measurement Criteria	
3	Continuation of Mentor (Mentor Mentees)	UPMMP	7 + 200 (Ment)	Individual responsibility of at least 2 Mentors (Mentees) including the mentee	None	Assessors through (UPMMP)	
4	Program Monitoring & Knowledge Management						
4a	Monthly Mentor Meeting (Mentor Mentee)	UPMMP	Frequency	Programs, interventions & challenges shared by Mentor Mentees and (UPMMP) against (mentee) mentee's needs	Not Applicable	Working Minutes shared by Mentor Mentee	
4b	Implementation of quality improvement process (mentors, best practices)	Mentor Mentee	Quality	Case study, video, posters, publications, etc.	Not Applicable	Published research reported by Mentor Mentee	
4c	Active participation in Nursing Education Technical Support Group (RTI) to be formed and continuity of practice	Mentor Mentee	Active (including mentee)	Work day rotation period for RTI and continuity of practice through active participation of staff in work forums	None	Participants attendance	
4d	Assessment of Quality Elements in Mentor Mentee	Mentor Mentee	Quality	Results of Mentor Mentee activities (teaching, demonstration and coaching skills)	80% of Faculty	1. Evidence of quality element assessment (past year) and improvement by Mentor Mentee 2. Number of staff scores by (UPMMP) (at least 1000 a year)	


 PATRICIA A. EDWARDS, M.Ed., M.P.H.
 DEAN OF THE
 STATE OF PENNSYLVANIA
 DEPARTMENT OF EDUCATION
 HARRISBURG, PENNSYLVANIA

7. Data Collection, Storage and Publishing

Data on the quality improvement standards, input, and process-based indicators will be part of the State medical faculty database and will be published from time to time as per the decided timelines by UPSMF. Mentor Institute will support UPSMF in providing the data, pertaining to the Supportive Supervision Program, as sought by UPSMF from time to time.

8. Monitoring Mechanism

The review of Quality Improvement processes and interventions would be conducted under the chairmanship of Principal Secretary, Medical Education, Government of Uttar Pradesh and his/her team once every month.

In the review meeting, Mentor institute would present on ground status update against the targets, consolidated insights from data collected and highlight areas of improvement which can be shared be shared with relevant stakeholders

Based on the update, the decisions will be made regarding:

- Stakeholder wise action items with timelines;
- Solutions for identified gaps / challenges identified;
- Any other area requiring problem solving.

9. Termination of MOA


Condition for Termination: MoA may be terminated in case of any of the following:

A. Termination on default by Mentor Institute

UPSMF may terminate the MoA, if Mentor Institute fails to:

- Maintain a minimum of 85 percent of established standards during periodic assessments; or
- Obtain Certificate of Mentor from UPSMF; and / or
- Support in improving minimum 4 mentor institutes annually to ensure the status of Mentor Institute, where annual period shall start from Certificate of Mentor issued to Mentor Institute by UPSMF; and / or
- Institutionalize and operationalize QI teams in Mentor and Mentee Institutes; and / or
- Submit quarterly assessment report for 3 consecutive quarters; and / or
- Operate Nursing Education Study Center (NESC); and / or
- Retain at least 2 potential mentors as certified by UPSMF for a continuous period of 6 months; and / or
- Adhere to material terms of this MoA.

In case of any of the above default, UPSMF will issue a Default Notice asking Mentor Institute to rectify the default within 30 days ('Cure Period') and submit the compliance report. In


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INSTITUTE OF MEDICALS
DR. BATHUR ROAD
MUMBAI 400002

case, Mentor Institute fails to rectify the default within the Cure Period, UPSMF may terminate the MoA with immediate effect.

B. Termination on completion of MoA Duration

MoA will get terminated on completion of MoA Duration as specified herein unless mutually extended by Parties in writing.

C. Termination on MoA becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MoA substantially or completely unenforceable, either Party may terminate this MoA with immediate effect.

D. Termination by 30 business days' notice

Either party may terminate this MoA for any reason on 30 business days' notice to the other party.


10. Communication

Any communication or other document which may be shared by either Party under this MoA shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MoA, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

U.P. State Medical Faculty	Mentor Institute
Contact: Secretary Tel: 0522-2235964 Email: upmedicalfaculty@upsmfac.org	Contact: Principal Tel: 9044574644 Email: drarchanachouhan86@gmail.com

11. Amendment



Any amendment to this MoA shall be made by mutual written consent of both the Parties.


PRINCIPAL
THE EDUCATIONAL SOCIETY
COLLEGE OF NURSING
STATE OF PARALYMPIC
NATYARI DEVA ROAD
HASNAT, LUCKNOW-226028

12. Governing Law and Dispute resolution:

This MoA shall be governed by and construed in accordance with the laws of India. Parties shall resort to resolve any disagreement / dispute / grievance amicably. In case Parties fail to resolve amicably, such matter will be addressed under the guidance of Principal Secretary, Medical Education and Training, Government of Uttar Pradesh.

IN WITNESS WHEREOF the Parties hereto have duly executed this Agreement as of the date and year hereinabove first written.

<p>State Medical Faculty By</p>  <p>Name: Dr. Alok Kumar Title: Secretary Secretary U.P. State Medical Faculty LUCKNOW</p> <p>In the presence of: Witness: Name:</p>	<p>Institute of Paramedical Sciences College of Nursing, Lucknow By</p>  <p>Name: Dr. Archana Chouhan Title: Principal Dr. ARCHANA CHOUHAN Principal BANK COLLEGE OF NURSING INSTITUTE OF PARAMEDICALS 58, NASTHAN DEVA ROAD CHHINAT, LUCKNOW-226008</p> <p>In the presence of: Witness: Name:</p>
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Dr. ARCHANA CHOUHAN
Principal
BANK COLLEGE OF NURSING
INSTITUTE OF PARAMEDICALS
58, NASTHAN DEVA ROAD
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Annexure A

Key activities of proposed mentor faculty during quality improvement process

- Undergo mentorship training and relevant process under guidance of TA (technical agency) to attain mentor certificate.
- Conduct all relevant trainings of own faculty and take forward the SBMR process in their own institutes.
- Will coordinate with Mentee Institute for taking forward the quality improvement process in their institutes.
- Facilitate in identification of resource persons from Mentee institutes.
- Coordinate with Mentee Institute to select the package for quality improvement.
- Facilitate Standard Based Management and Recognition process in Mentee Institutes.
- Facilitate periodic assessments and action planning.
- Conduct reviews with Mentee Institutes, authorities and staff.
- Coordinate with different stakeholders of Mentee Institute and their own institute.
- Coordinate with UPSMF and TA during the mentorship process.

Annexure B

- Exclusive space at least 400 sqft. with seating arrangement (At least 10) for any visitors to learn about quality nursing education
- Identify one accountable person (from existing faculty) who would look into overall operations and share
- correspondence contact details (email, contact number, etc.)
- Ensure availability competent technical HR for NESC to coordinate visits and respond to queries of aspirants
- Compile repository of resource material (hard & soft)
- Documentation of quality improvement journey, innovations, best practices (case studies, videos, pictures, certificates, etc.)
- Set up virtual platforms for remote access (optional)
- Ensuring stay arrangements for visitor whether paid or unpaid


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INSTITUTE OF PARAMEDICALS
12, MATYARI DENA ROAD
BHARATPUR, LUCKNOW-226028



This Memorandum of Understanding ("MOU") is made in Lucknow on this the 06th day of October, 2023. By and between

M/s. EbekMed Edventures Private Limited, a company incorporated under the Companies Act, 2013 having its office at 141, Kutchery Road, Mylapore, Chennai 600 004, Tamil Nadu, India represented by its Chairman G. Sreekanthan as its authorized signatory hereinafter referred to as "EbekMed".

AND

College of Nursing Baba Educational Society located at 56, Matiyari, Deva Road, Chirhat, Lucknow, India, hereinafter referred to as "The Institution" which expression, unless repugnant to the context or meaning thereof, shall mean and include its successors, permitted assigns and affiliates) and represented by its Chairman, Mr. R.K. Vajpayee as its authorized signatory.

EbekMed and The Institution shall here in after be collectively referred to as "Parties" and individually as a "Party".

WHEREAS:

EbekMed is a 100% subsidiary of Ebek Language Laboratories Private Limited, an authorized test delivery partner of OET. It provides quality Healthcare English language solutions ("Nursing") to nursing colleges, deemed-to Universities, working healthcare professionals and hospitals across India. EbekMed has introduced specialized courses for students studying in medicine, nursing, physiotherapy and pharmacy streams.

The Institution is a Nursing and Allied Health Professions college which endeavors to work as a center of excellence for nursing and allied health courses for Uttar Pradesh and neighboring states. The Institution is interested in making the Nursing course voluntary for their students. The Institution is therefore interested in associating with EbekMed to offer these healthcare English courses. EbekMed has agreed to the same subject to certain terms and conditions mutually agreed between the Parties.

The Parties are desirous of recording the terms of the collaboration agreed to between them.


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INSTITUTE OF PARAMEDICALS
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CHIRHAT, LUCKNOW-226028



NOW, THEREFORE, in consideration of the mutual understandings and agreements set forth here in, the Parties hereto hereby agree as follows:

1. TERM

- 1.1. This MoU shall come into effect on this date and shall be valid for a period of three years ("Initial Term") unless otherwise extended in writing by the Parties or terminated in accordance with the terms hereof.

2. GRANT OF RIGHTS

- 2.1. The Institution hereby grants to EbekMed the exclusive right to train and conduct the Nursing Course within the premises of the Institutions and EbekMed hereby accepts the same.

3. OBLIGATIONS OF EBKMED

- 3.1. EbekMed shall plan with The Institution for the conduct of the course.
- 3.2. EbekMed shall provide the Preparation Provider Certificate to The Institution.
- 3.3. EbekMed shall assist the institution in creating awareness amongst the parents and students on the importance of English for better career opportunities.
- 3.4. EbekMed shall provide the necessary course material for each student according to their language levels.
- 3.5. EbekMed shall depute required number of trainers for the conduct of face-to-face training programme.
- 3.6. EbekMed shall provide a designated coordinator for smooth progress of the programme.
- 3.7. EbekMed shall complete the course for each batch in five months from the date of commencement.
- 3.8. EbekMed shall conduct the Cambridge English Exams for levels A2-B1 and B1.
- 3.9. EbekMed shall conduct OET Pulse for level B1-B2.
- 3.10. EbekMed shall be responsible for the complete organization and conduct of the Cambridge English Exams and OET Pulse exam on the test dates as per stringent rules laid by Cambridge English and OET.
- 3.11. EbekMed shall provide the result of final exams to The Institution.


Dr. ARCHANA CHOUHAN
PRINCIPAL

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M. BHAYAR DEVA ROAD
CHITRAUT, LUCKNOW



- 3.12. EbekMed shall hand over the Cambridge English and OET Pulse Certificates to The Institution to be handed over to the students
- 3.13. EbekMed will identify potential candidates from the final year and help them in the preparation for OET exams.

4. OBLIGATIONS OF THE INSTITUTION

- 4.1. The Institution agrees in creating awareness amongst the students studying in their nursing and paramedical colleges about the introduction of healthcare English courses.
- 4.2. The Institution agrees to work on a suitable time table for face-to-face training.
- 4.3. The Institution shall enroll a minimum of 200 students every academic year.
- 4.4. The Institution shall share the details of the students in the format given by EbekMed for creation of login credentials.
- 4.5. The Institution shall provide proper space and seating allocation for the EbekMed trainer.
- 4.6. The Institution shall not employ or use EbekMed trainers for 3 years from the end of this agreement.
- 4.7. The Institution shall provide audio visual facilities in the classroom.
- 4.8. The Institution shall provide high speed internet for the conduct of classes and exams.
- 4.9. The Institution shall appoint a coordinator for the smooth process of the programme.
- 4.10. The Institution shall select a date for the final exams.
- 4.11. The Institution shall provide classrooms with high-speed Wi-Fi internet for the conduct of final exams.

The Institution shall distribute the certificates to the students on receipt of the same from EbekMed.

5. COMMERCIAL TERMS

- 5.1. The course fees for the various levels are listed in Annexure II and will be applicable for each academic year.


DR. ARCHANA CHOUDHAN
PRINCIPAL
KASHI COLLEGE OF NURSING
INSTITUTE OF NURSING
58, NATHURAM DEVI
CHINHAT, LUCKNOW



6. PAYMENT TERMS

6.1. The students shall pay in the fees directly to the Ebek as follows:

6.1.1. The course fees shall be paid in two installments. The first instalment of 50% will be paid before the commencement of face-to-face training. The balance 50% will be paid at the end of the 15th week of the course.

6.1.2. The course fees can be paid by cheque or Demand Draft in the name of EbekMed Adventures Private Limited. The payment can also be made directly to EbekMed's Bank Account.

6.2. The Institution shall facilitate collection of fees, on behalf of EbekMed, from the students who enrolled in the Nursing courses.

7. CONFIDENTIALITY

7.1. Each Party shall keep confidential and shall not without the prior consent in writing of the disclosing Party copy or disclose to any third party the content of any documents or information (whether of a commercial, financial or technical nature or which is identified as being confidential) acquired or received in writing, orally or in any other tangible or intangible form from the other Party in connection with this MoU, such information referred to as "Confidential Information".

8. EMPLOYMENT

8.1. The Institution shall not take in to employment on a full time or part time, any of EbekMed's trainers for 3 years from the end of this MoU.

9. TERMINATION

9.1. This MOU may be terminated:


9.1.1. By unanimous consent after clearing all pending dues on either side.

9.1.2. In the event of any lawful authority ordering the Parties to terminate this MoU.

10. APPLICABLE LAW AND ARBITRATION

10.1. This Agreement shall be governed by Indian law.

10.2. Any dispute arising out of or in connection with this MoU, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration at Chennai, India in accordance with the Indian Arbitration and


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PRINCIPAL
SARA COLLEGE OF NURSING
INSTITUTE OF QUALITY
35, NATYAN TEMPLE
SUBBART, LICCHAVI



Conciliation Act, 1996. The arbitration shall be conducted by three (3) arbitrators with each Party appointing an arbitrator and the two arbitrators so appointed appointing the third and presiding arbitrator. The language of the arbitration shall be English.

10.3. No Party shall disclose to any third party except legal advisors the existence, nature, content, or outcome of any arbitration, or purported arbitration, brought in respect of this MOU.

IN WITNESS WHEREOF the Parties have executed and delivered this MoU as of the date first above written.

For EhekMed Edventures
Private Limited

Authorized Signatory

For College of Nursing
Baba Educational Society

Authorized Signatory

Witness 1:

Dr. ARCHANA CHOUHAN
PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF MANAGEMENT & STUDIES
36, MATIYARI DEWARA
GHANAT, LUCKNOW-226014

Witness 2:



ANNEXURE - I

S.No	Year of Study	No of Students
1	B.Sc. 1 st year	140

For EbekMed Adventures
Private Limited

Authorized Signatory

For College of Nursing
Baha Educational Society

Authorized Signatory


DR. ARCHANA CHOUHAN
PRINCIPAL
BSA COLLEGE OF NURSING
INSTITUTE OF HIGHER STUDIES
SA. MATYAD DEVI MARG
CHHAT, LUDHIANA-141008



ANNEXURE - II

Commercials for the year 2023-24

S.No	Year	Fees	Tax	Total
1	Level A2- B1	Rs 5500	Rs. 990	Rs 6490
2	Level B1	Rs 5500	Rs. 990	Rs 6490
3	Level B1- B2	Rs 5500	Rs. 990	Rs 6490

**For EbekMed Edvestures
Private Limited**

Authorized Signatory

**For College of Nursing
Baba Educational Society**

Authorized Signatory

Dr. ARCHANA CHOUDHAN
PRINC.
S.B.A COLLEGE OF NURSING
INSTITUTE OF PHARMACEUTICALS
16, MATYAS ROAD, B-1
CHENNAI, TAMILNADU

Memorandum of Understanding (MoU) Between

Baba Hospital & College of Nursing, 56, Matiyari, Deva Road, Chinhat, Lucknow

And

Chandan Hospital, Ayodhya Road, Lucknow, Faizabad Rd, Vijayant Khand, Gomti Nagar, Lucknow, Uttar Pradesh 226010

1. Objective:

This MoU dated: 08.10.2022 is for collaboration between the aforementioned parties for the purpose of clinical practice and on-the-job training of Nursing and Paramedical students. As a part of this collaboration, students will be allowed to conduct their clinical practice and on-the-job training at the hospital to improve their practical skills and make them more industry ready.

2. Description of parties:

This MoU is entered between the parties

Baba Hospital & College of Nursing, 56, Matiyari, Deva Road, Chinhat, Lucknow, herein referred to as "Institute" acting through its authorized representative – R. K. Vajpayee, Director

And


Chandan Hospital, Faizabad Rd, Vijayant Khand, Gomti Nagar, Lucknow, Uttar Pradesh 226010, herein referred to as "Hospital" acting through its authorized representative – Ms. Asmita Singh, Chandan Hospital

3. Responsibilities of Baba Hospital & College of Nursing, 56, Matiyari, Deva Road, Chinhat, Lucknow :

- i. Provide list of students expected to undergo clinical practice and on-the-job training at the hospital at the beginning of each year and at such times as mutually agreed upon
- ii. Create and share clinical rotation plan and schedule for on-the-job training of each of the students with the hospital in advance, aligned to the relevant Indian Nursing Council guidelines
- iii. Orient the students on appropriate protocols and behaviour prior to sending them to the hospital
- iv. Appoint a faculty point person for each batch of students for the hospital to coordinate with on a regular basis
- v. Provide such support as may be required by the students and the hospital for the duration of the activity

4. Responsibilities of Chandan Hospital, Faizabad Rd, Vijayant Khand, Gomti Nagar, Lucknow, Uttar Pradesh 226010 :

- i. Designate specific areas of work to the students based on their clinical rotation plan and on-the-job training needs
- ii. Orient the hospital staff on the expected role from the students and ensure a productive experience to the students at the hospital



ASMITA SINGH
DIRECTOR
CHANDAN HOSPITAL
FAIZABAD RD, VIJAYANT KHAND
GOMTI NAGAR, LUCKNOW, U.P. 226010

- iii. Coordinate with the institute to align on the learning needs of the students and plan for appropriate on-the-job training
- iv. Monitor the students' progress and report any issues with any individual students back to the institute
- v. Provide experience certificates to the students based on their time spent and work at the hospital
- vi. The hospitals may consider to provide job offers to such students as they see fit based on their performance during the time at the hospital, upon successful graduation

5. Non-Financial:

This would be a non-financial MoU between both the parties, with the sole purpose of improving the practical skills of the nursing and paramedical students to make them more industry ready.

6. Duration:

This MoU will come into effect from the date it is signed and shall be valid for a minimum period of 3 years. The MoU both in its scope and period may be extended on mutual consent as required.

7. Termination:

Either party can terminate the MoU by giving a minimum of 3 months' notice period. Termination may only be considered after all other efforts in good faith have failed to resolve any issues or concerns, and the same has been communicated in writing to either parties.

8. Miscellaneous

If at any time during the continuance of this MoU, the performance in whole or in part by any of the parties is prevented or delayed by reason of the occurrence of force majeure such as act of God, pandemic, epidemics, quarantine regulations, flood, earthquake, fire, explosion, war, civil commotion, insurrection, embargo, riots, lockouts, labour disputes or other event beyond the reasonable control of the party concerned, then the obligations of such party shall be suspended for such period as such force majeure event may subsist, upon notice of such eventuality being given by the affected party to the other party within 15 days from the date of occurrence thereof.

Neither party shall assign this MoU without the prior written consent of the other party. This MoU contains the entire understanding and agreement between the parties with respect to the subject matter contained herein, and no waiver or amendment of any of the provisions shall be binding on the parties unless confirmed in writing. This MoU may be executed in counterparts, each of which shall be deemed an original but which together shall constitute one and the same instrument.

For Baba Hospital & College of Nursing,
56, Mechyari, Deva Road, Chihat,
Lucknow

Name: R. K. Vajpayee

Designation: Director

Signature:





For Chandan Hospital, Faizabad Rd,
Vijayant Khand, Gomti Nagar,
Lucknow, Uttar Pradesh 226010

Name: Aamita Singh

Designation: Director

Signature:




DR. ARCHANA CHOUHAN
DIRECTOR
BABA COLLEGE OF NURSING
INSTITUTE OF MEDICAL SCIENCES
56, MECHYARI, DEVA ROAD
CHIHAT, LUCKNOW-226010




MEMORANDUM OF ASSOCIATION

Between U.P. State Medical Faculty And Baba Educational Society, Institute of Paramedical
Sciences College of Nursing, Lucknow



DECEMBER 2, 2022


DR. ARCHANA CHOUHAN
 PRINCIPAL
 BBA COLLEGE OF NURSING
 INSTITUTE OF PARAMEDICAL SCIENCES
 20, MATYAN ROAD
 CHOWK, LUCKNOW-226001

Memorandum of Association

Uttar Pradesh State Medical Faculty, Medical Education ("UPSMF") through Secretary UPSMF having its registered office, State Medical Faculty 5, Sarvapalli, The Mall Avenue, Lucknow, Uttar Pradesh 226001 (hereinafter referred to as "Uttar Pradesh State Medical Faculty" or "UPSMF" which expression shall unless repugnant to the context or meaning thereof be deemed to include its successors and permitted assigns in either case)

AND

Baba Educational Society, Institute of Paramedical Sciences College of Nursing, Lucknow (hereinafter referred to as "Mentor Institute" which expression shall unless it be repugnant to the context or otherwise, deemed to mean and include its successors and permitted assigns)

Hereafter, Uttar Pradesh State Medical Faculty and Baba Educational Society, Institute of Paramedical Sciences College of Nursing, Lucknow Mentor Institute are collectively referred to as Parties

Whereas,

- A. Government of Uttar Pradesh has been taking up various steps to establish quality in the healthcare system in the state;
- B. Nursing cadre, which underpins the entire healthcare system, is one of the components where quality improvement needs have been identified;
- C. At present, substantial number of nursing personnel (>90%) in the healthcare system of the state of Uttar Pradesh are trained in private sector nursing institutions and ensuring quality nursing education in these institutions would ensure a long-term impact on healthcare in the state;
- D. In its pursuit to instill quality in Nursing education, Government of Uttar Pradesh in the leadership of honorable Chief Minister launched Mission Niramaya ("Mission"). Under the Mission, UPSMF with the help of its technical partner Jhpiego, amongst various components, has also conceptualized a Supportive Supervision Program, wherein mentor institutes (High performing institutes) have been identified which can support low-performing institutes ("Mentee Institute(s)") to perform better. This will be a mandatory improvement process wherein quality within each institution will be ensured and linked to incentives and penalties.
- E. Nursing institutes which demonstrate better quality while imparting the curricula, will work as a mentor institute and assist other Nursing Institutes ("Mentee Institute(s)") in improving quality of nursing education;
- F. After rigorous screening process, 12 Nursing Institutes have been identified to play the role of mentor institutes in Phase 1;


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INSTITUTE OF PARAMEDICAL SCIENCES
SR. MATURAS DEVI
LUCKNOW

Uttar Pradesh State Medical Faculty

- Train two faculty members identified by institutions as mentors and certify them as mentor in for their ability to take up mentoring role independently.
- Support in mapping mentor with mentee institutions for quality improvement process and developing monetary framework between them.
- Conduct periodical assessment of Mentor Institute and Mentee Institute as per the requirement of this MoA.
- Define guidelines for quality improvement and quality accreditation of Mentee Institutes.
- In discussion with Mentor Institute, facilitate peer evaluation of Mentee Institutes by other Mentor Institutes (recognized by UMSMF as Mentor Institutes) before external assessment by quality accreditation agency.
- Grade Mentor Institute based on their performance in mentoring and other nursing education initiatives.
- Inspect NESC developed by Mentor Institute and suggest improvements, if any.
- Issue necessary directives, guidelines, etc. from time-to-time to develop conducive environment for Supportive Supervision Program to continue.
- Integrate Supportive Supervision Program with other components of Mission Niramaya.

UPSMF will only provide need-based technical support to the Mentor Institute after successful constitution of QI team in Mentor and Mentee Institutes, or six months from signing of this MoA, whichever is earlier.

3. Cost of Training

UPSMF through its technical partner shall bear all the cost of lodging pertaining to trainings specified in Milestone 1B, whereas the respective Mentor Institute shall bear the travel cost pertaining to the abovementioned training. Cost of other trainings during Preparatory Phase and Pilot Phase to be borne between Mentor Institute and Mentee Institute *mutatis mutandis* as above. However, after successful completion of Pilot Phase, Mentor Institute may in discussion with Mentee Institute, devise mechanism for charging appropriate fee from Mentee Institute for Supportive Supervision services.

4. Cost of Assessment

Respective institute (Mentor Institute or Mentee Institute) shall bear the cost of assessment of compliance to quality standards in its own institute. For example, if assessment of compliance to quality standards is conducted in Mentee Institute, with the help of Mentor Institute or peer assessment through other Mentor Institute (recognized by UMSMF as Mentor Institutes) or team of UPSMF, the cost of such assessment shall be borne by Mentee Institute. Similarly, if assessment of compliance to quality standards is

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INSTITUTE
BA, MA, B.A. POLITICAL SCIENCE
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6. Implementation Plan

Milestone	Phase and Activities	Responsibilities	Timeline	Outputs	Minimum Threshold	Measurement Criteria
1	Preparatory Phase					
1A	Developing agreements for Mentor Institute Training of Participants from Mentor Institute	UPMSP	MOA Signing - 1	Clarity of Mentor Institute on its role	100%	Signed MOA
1B	Appointment of prospective mentors by Mentor Institute - Importing effective teaching skills and methodology training - Importing Clinical Practitioners Training	Mentor Institute	T + 7 days	At least 2 Mentor trainees approved by Mentor Institute	100%	1. Letter addressing approval of 2 Mentor Trainees to Mentor Institute AND 2. Participants applying for ETI and CQI training package
		UPMSP	T + 18 days			
		UPMSP	T + 28 days			
1C	Training of Faculty of Mentor Institute by prospective mentors	Mentor Institute support from UPMSP	T + 30 days	Faculty of Mentor Institute given desired understanding of Quality Standards	At least 100% faculty members in Mentor Institute approved which 5 per cent will be members in addition to 2 prospective mentors	Participants applying for ETI and CQI training package
2D	Identification of resources for Nursing Educative Study Course (NESC)	Mentor Institute	T + 30 days	Identification of Space & staff for NESC	As applicable	Photographs of location and contact details of UPMSP shared with covering letter by Mentor Institute
3	Plan Phase					
3A	Identification of Mentor Institute for joining the Supportive Supervisors	Mentor Institute & UPMSP	T + 28 days	1 Mentor Institute (preferred)	100%	Signed MOA between Mentor Institute, Mentor Institute
3B	Process of quality improvement initiated with Mentor Institute	Mentor Institute	T + 30 days	MOA execution, Resource and action planning	100%	1. Mentor Institute (Open consultation) 2. Approval letters of Faculty members 3. MOA (Mentor Institute) signed and school plan started
3C	Training of Faculty of Mentor Institute by Mentor Trainees of Mentor Institute. Educational need-based support by Mentor Institute to attend the program	Mentor Institute support from UPMSP	T + 30 days	2 Faculty of Mentor Institute given desired understanding of Quality Standards	At least 2 faculty members in Mentor Institute request to participate members for Mentor Institute	Participants applying for ETI and CQI training package
	Assessment of Quality Standards in Mentor Institute	UPMSP	T + 110 days	Faculty of Mentor Institute given training, orientation and teaching skills	100% of faculty	Assessment through UPMSP


 DR ARCHANA CHAN
 HEAD OF
 INSTITUTE
 SR. NURSING
 CHHAT, LODI, KAROL BAGH

Milestone	Phase and Activities	Responsibilities	Timeline	Outcomes	Measures/Threshold	Measurement Criteria
1A	Confirmation of Members (Member Implication)	IPROAP	1 to 220 days	Successful completion of Implication Implication of at least 2 Negative Implication (including final Phase)	100%	Assessment through IPROAP
1	Progress Monitoring & Knowledge Management					
1A	Monthly Review Meeting (under IP, All, O&M)	IPROAP	Twice/week	Progress, achievement & challenges shared by Member Institute and IPROAP against targets / accountability	Not Applicable	Meeting Minutes issued by IPROAP
1B	Formulation of Quality Improvement (Quality, Innovation, Best practice)	Member Institute	Bi-monthly	Cost studies, value programs, activities, etc.	Not Applicable	Published reports reported by Member Institute
1C	Active participation in Nursing Education (Technical support (under IPROAP) to be provided and sustainability of process)	Member Institute	As per scheduled activities	Named key persons (person for IPROAP) and sustainability of practice (Involved active participation of staff in these activities)	100%	Participant's attendance
1D	Assessment of Quality Standards in Member Institute	Member Institute	Quarterly	Study of Member Institute's process, teaching, demonstration and coaching skills	100% of faculty	1. Submission of quarterly report (reporting IPROAP score and action plan by Member Institute) 2. Submission of IPROAP score by IPROAP (at least once a year)


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 CHANDIGARH-160022

case, Mentor Institute fails to rectify the default within the Cure Period, UPSMF may terminate the MoA with immediate effect.

B. Termination on completion of MoA Duration

MoA will get terminated on completion of MoA Duration as specified herein unless mutually extended by Parties in writing.

C. Termination on MoA becoming unenforceable

In case due to any act or event, which is beyond the capacity of Parties, renders the MoA substantially or completely unenforceable, either Party may terminate this MoA with immediate effect.

D. Termination by 30 business days' notice

Either party may terminate this MoA for any reason on 30 business days' notice to the other party.

10. Communication

Any communication or other document which may be shared by either Party under this MoA shall be given in writing in person or by pre-paid recorded delivery post, email or by facsimile transmission. In relation to a notice given under this MoA, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

U.P. State Medical Faculty	Mentor Institute
Contact: Secretary Tel: 0522-2235964 Email: upmedicalfaculty@upsmfac.org	Contact: Principal Tel: 9044574644 Email: drarchanachouhan86@gmail.com

11. Amendment

Any amendment to this MoA shall be made by mutual written consent of both the Parties.


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PRINCIPAL
BABA COLLEGE OF NURSING
INSTITUTE OF MEDICAL EDUCATION
GATEWAY, LUCKNOW

Annexure A

Key activities of proposed mentor faculty during quality improvement process:

- Undergo mentorship training and relevant process under guidance of TA (technical agency) to attain mentor certificate.
- Conduct all relevant trainings of own faculty and take forward the SBMR process in their own institutes.
- Will coordinate with Mentee Institute for taking forward the quality improvement process in their institutes.
- Facilitate in identification of resource persons from Mentee Institutes.
- Coordinate with Mentee institute to select the package for quality improvement.
- Facilitate Standard Based Management and Recognition process in Mentee Institutes.
- Facilitate periodic assessments and action planning.
- Conduct reviews with Mentee Institutes, authorities and staff.
- Coordinate with different stakeholders of Mentee Institute and their own institute.
- Coordinate with UPSMF and TA during the mentorship process.

Annexure B

- Exclusive space at least 400 sqft. with seating arrangement (At least 10) for any visitors to learn about quality nursing education
- Identify one accountable person (from existing faculty) who would look into overall operations and share
- correspondence contact details (email, contact number, etc.)
- Ensure availability competent technical HR for NESC to coordinate visits and respond to queries of aspirants
- Compile repository of resource material (hard & soft)
- Documentation of quality improvement journey, innovations, best practices (case studies, videos, pictures, certificates, etc.)
- Set up virtual platforms for remote access (optional)
- Ensuring stay arrangements for visitor whether paid or unpaid


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